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Urban poor livelihoods in the Capital Region of Delhi: emerging trends

Low-end IT and ITES Workers: Preliminary findings

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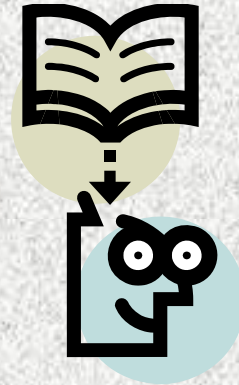
Background

- ❖ Net employment creation by 2.2 million employees by the year 2008
- ❖ New employment opportunities
- ❖ Large number of IT training institutes in recent years
- ❖ Uncertainties regarding the likely size of the new employment at the lower segment of the sector and nature of the employment
- ❖ Nature of new economic opportunities for the poorer section of the society in IT/ITES jobs and examine empirical evidences regarding the nature of employment



Key questions

- ❖ Nature of job opportunities
- ❖ Role of the institutions in accessing jobs
- ❖ Nature of employment
- ❖ Job stability
- ❖ Wages and conditions of work
- ❖ Social security available
- ❖ Further skills acquired
- ❖ Pattern of migration for these jobs
- ❖ Vulnerabilities, if any, women workers in low-end IT jobs



Methodology

- ❖ Quantitative methods
- ❖ Qualitative methods

Survey of IT/ITES workers

- ❖ Census 2001 district level data on occupational spread of IT workers in Delhi
- ❖ Electoral roll of Delhi in listing the residential area in each district
- ❖ Listing of residential colonies through ward ranking
- ❖ Listing of households with IT/ITES workers in the household
- ❖ Canvassing a questionnaire

Case Studies

- ❖ Case studies of IT/ITES workers
- ❖ Case studies of key persons
- ❖ Case studies of IT institutes

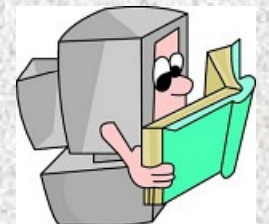


Key Findings

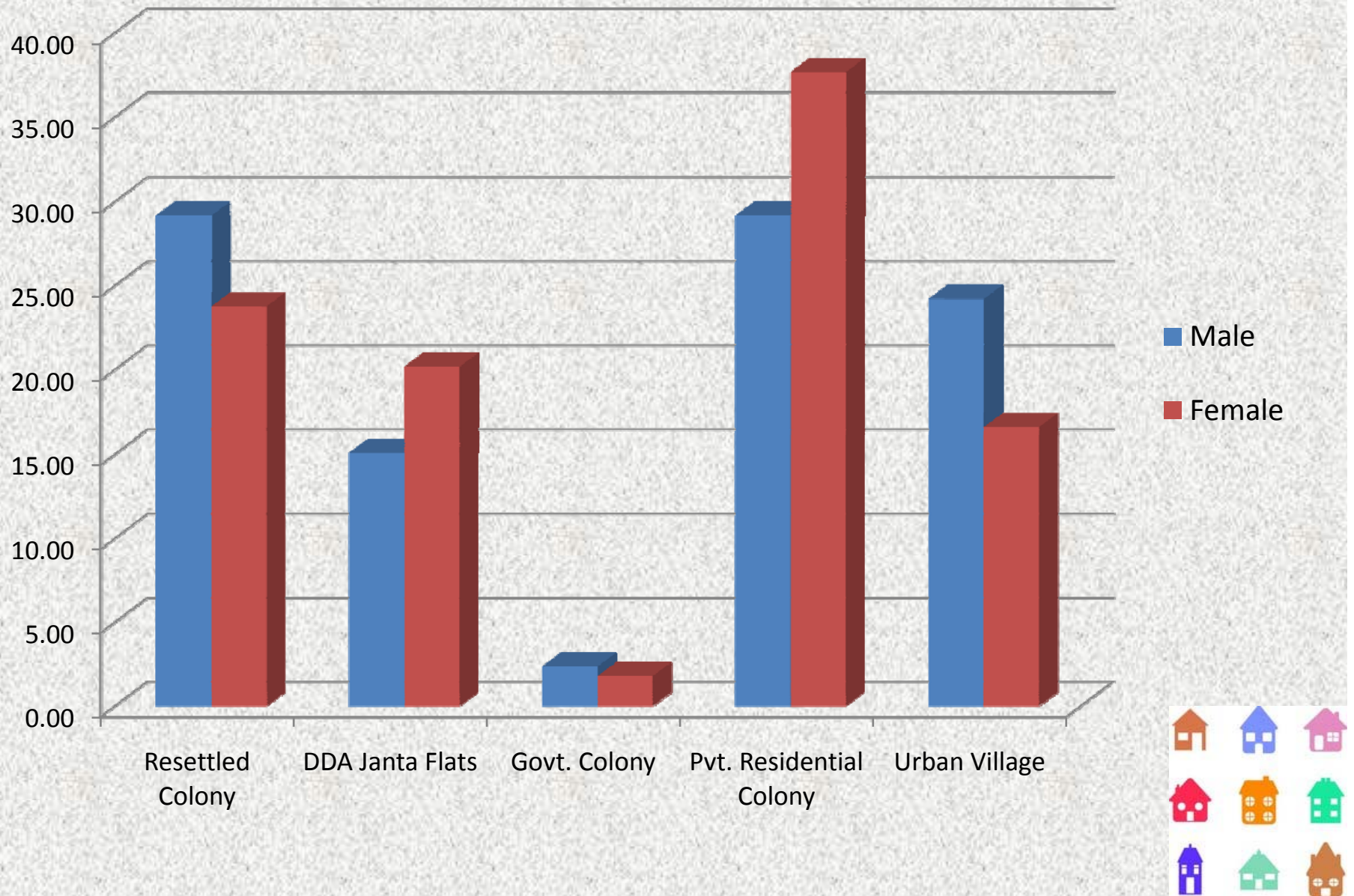
Summary of the sample

In Delhi total of 1111 IT/ITES workers have been surveyed
(80% m 20% f)

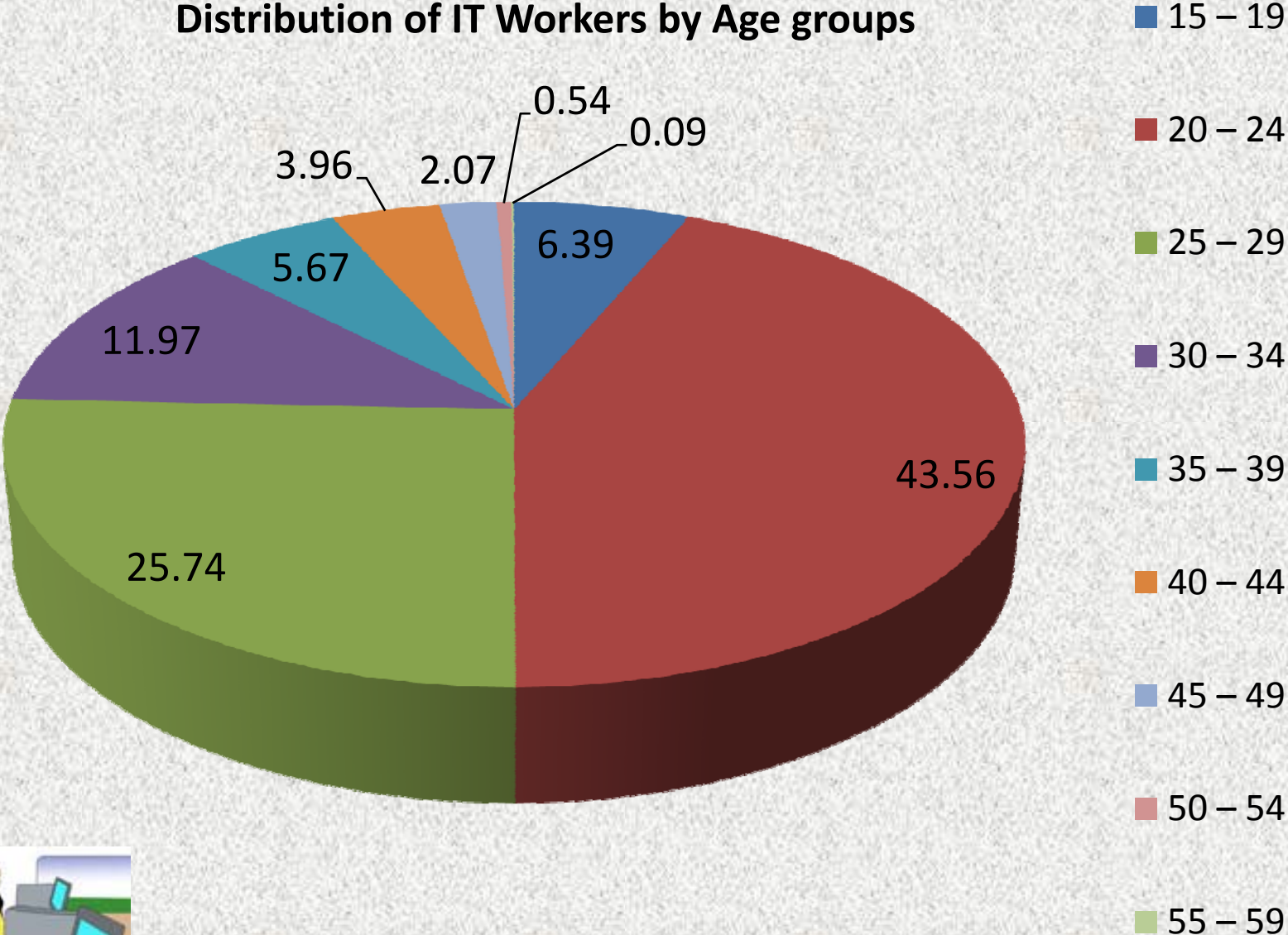
Covering 74 residential colonies in 27 wards from all 9 districts



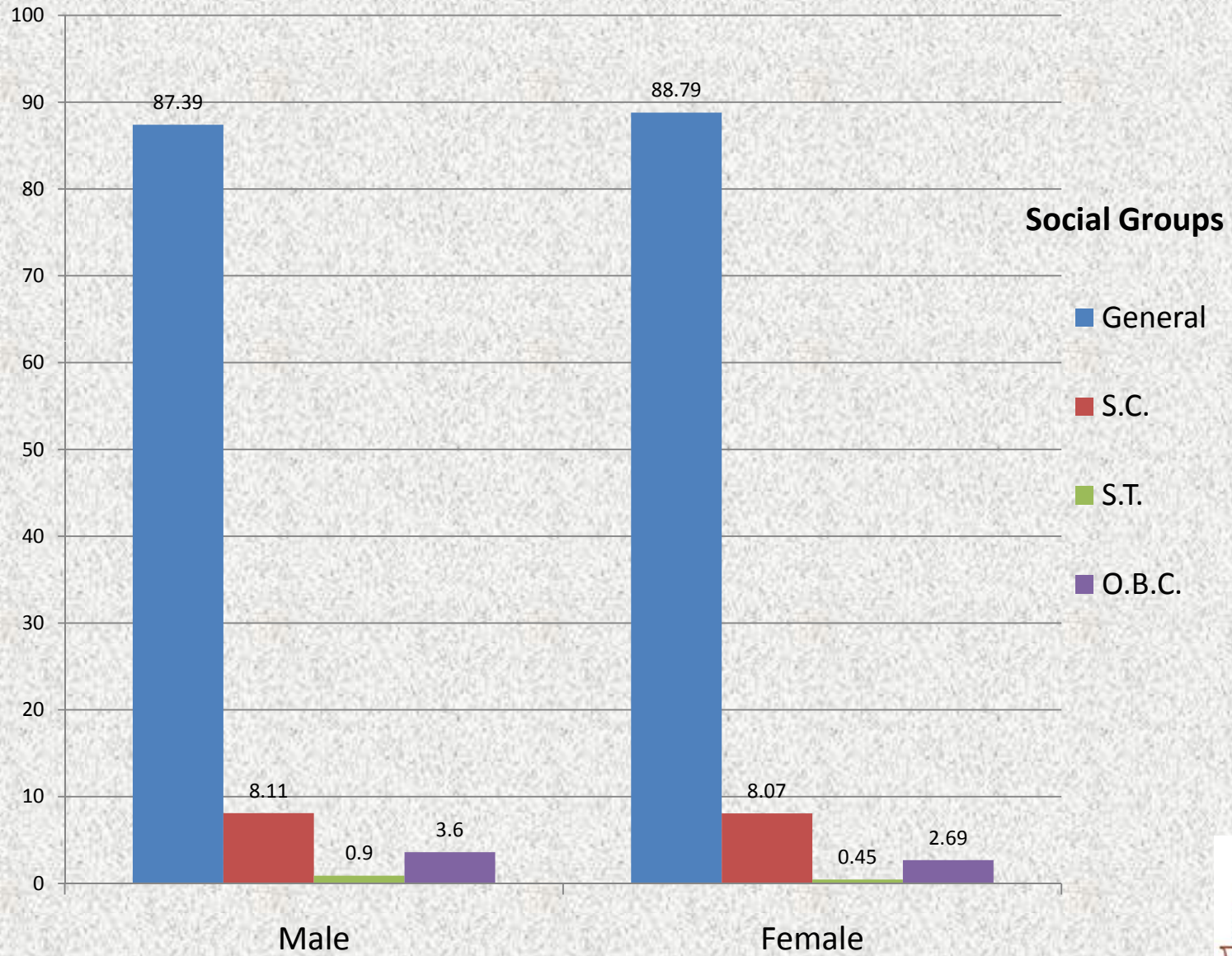
Distribution of IT Workers by the residential colonies



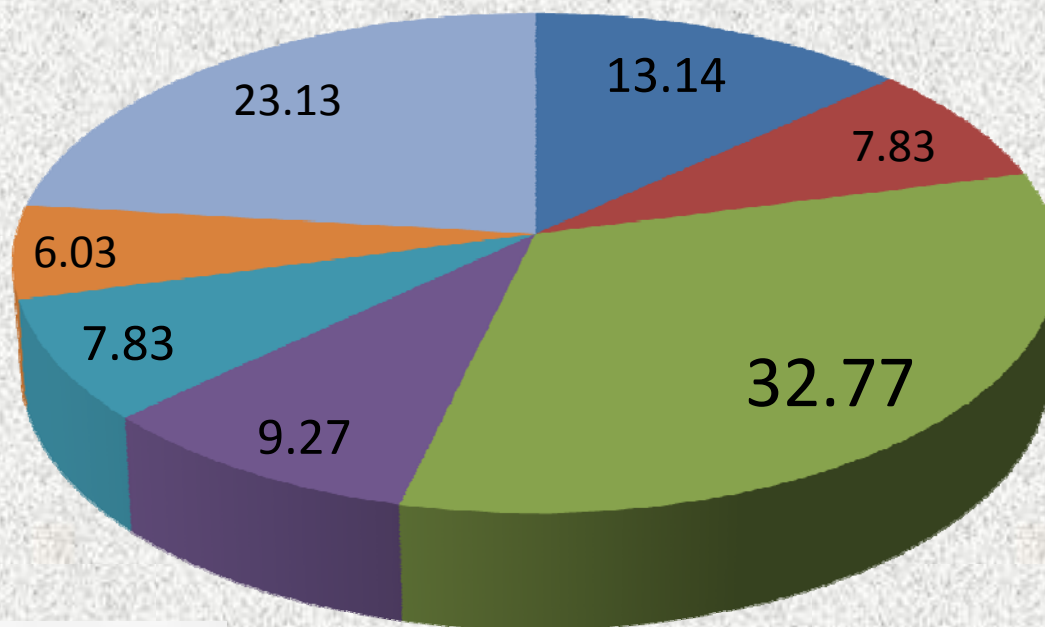
Distribution of IT Workers by Age groups



Distribution of IT Workers by Social Groups



Distribution of IT workers by IT degree



■ Basic Training

■ DTP course

■ Dip. In Comp. Appl.

■ Advanced Diploma

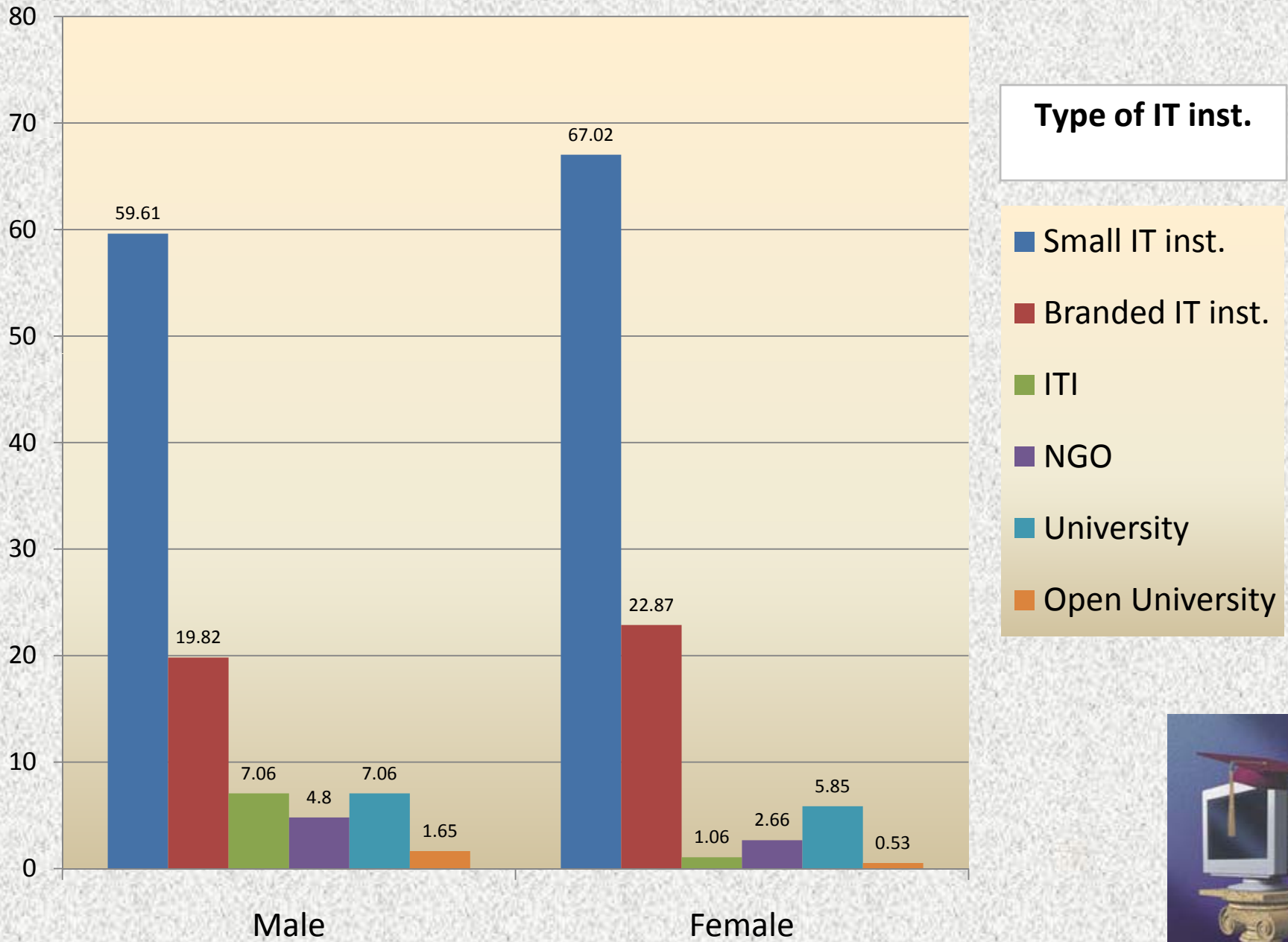
■ Graduate
softwar/hardware

■ All other diplomas

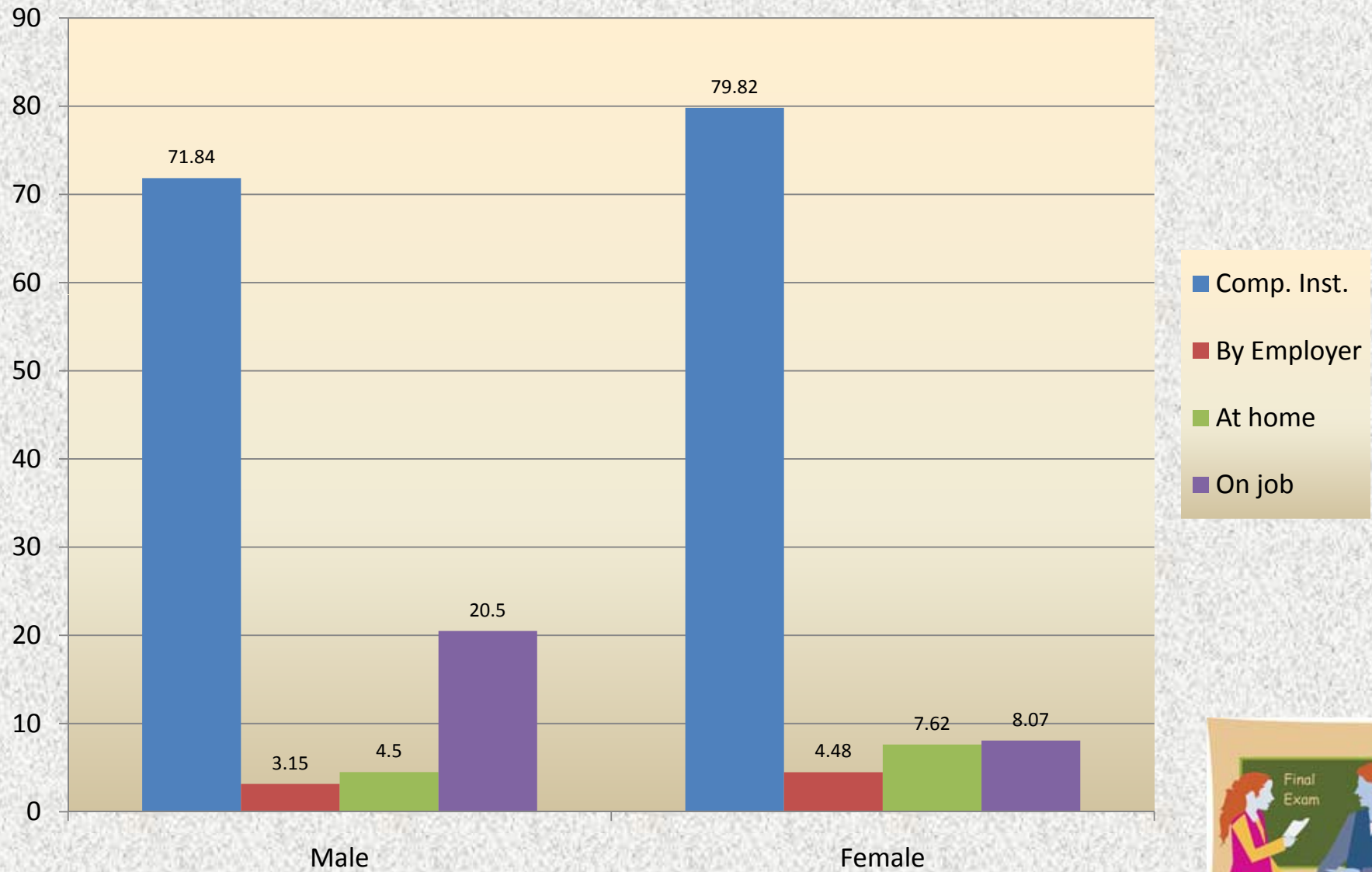
■ No formal training



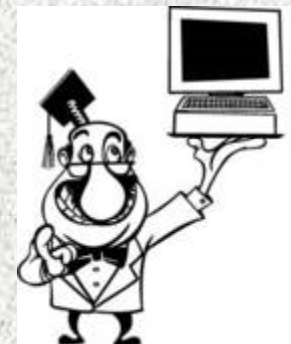
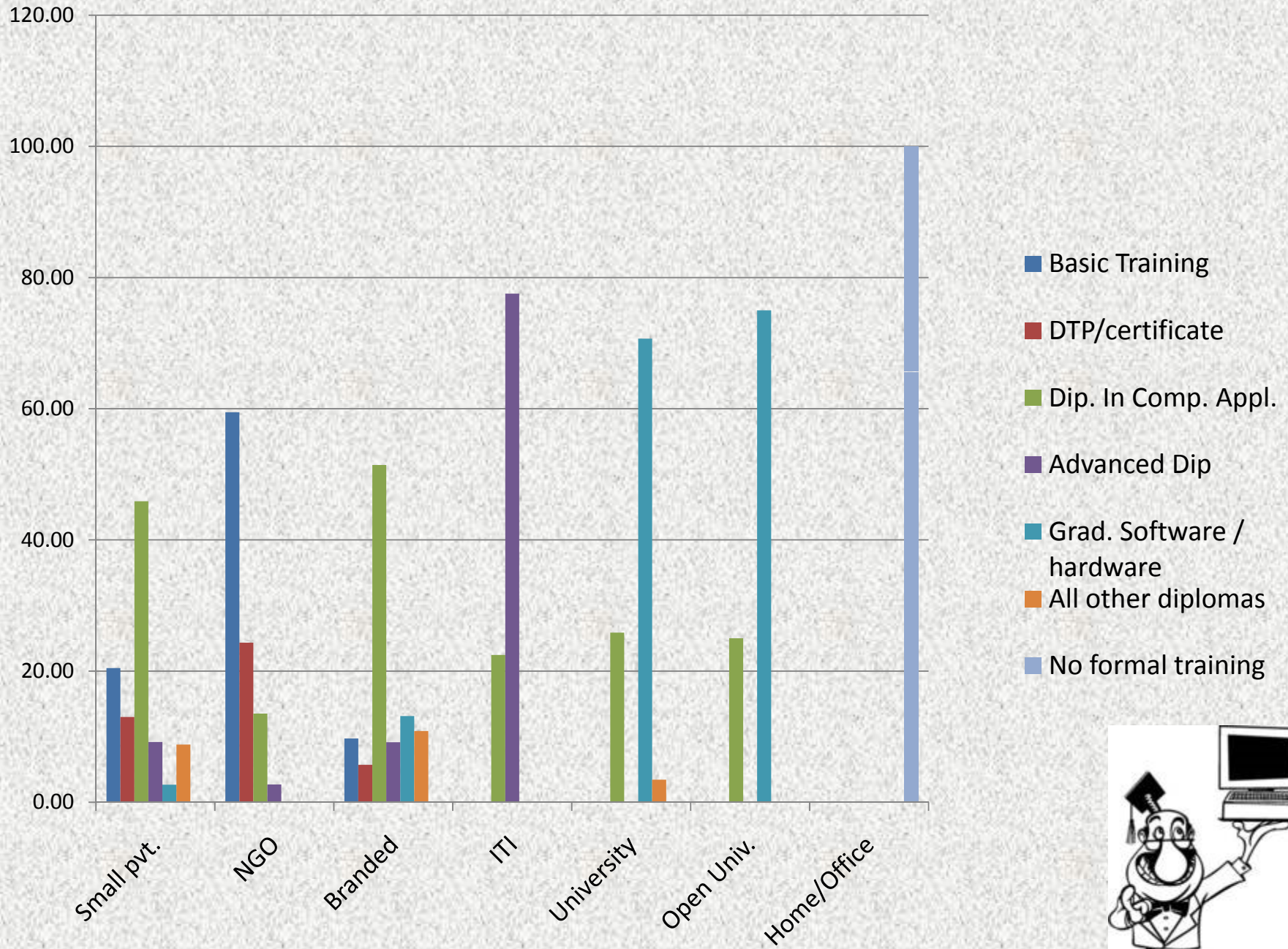
Distribution of IT Workers by Type of IT institute they undergone training and gender



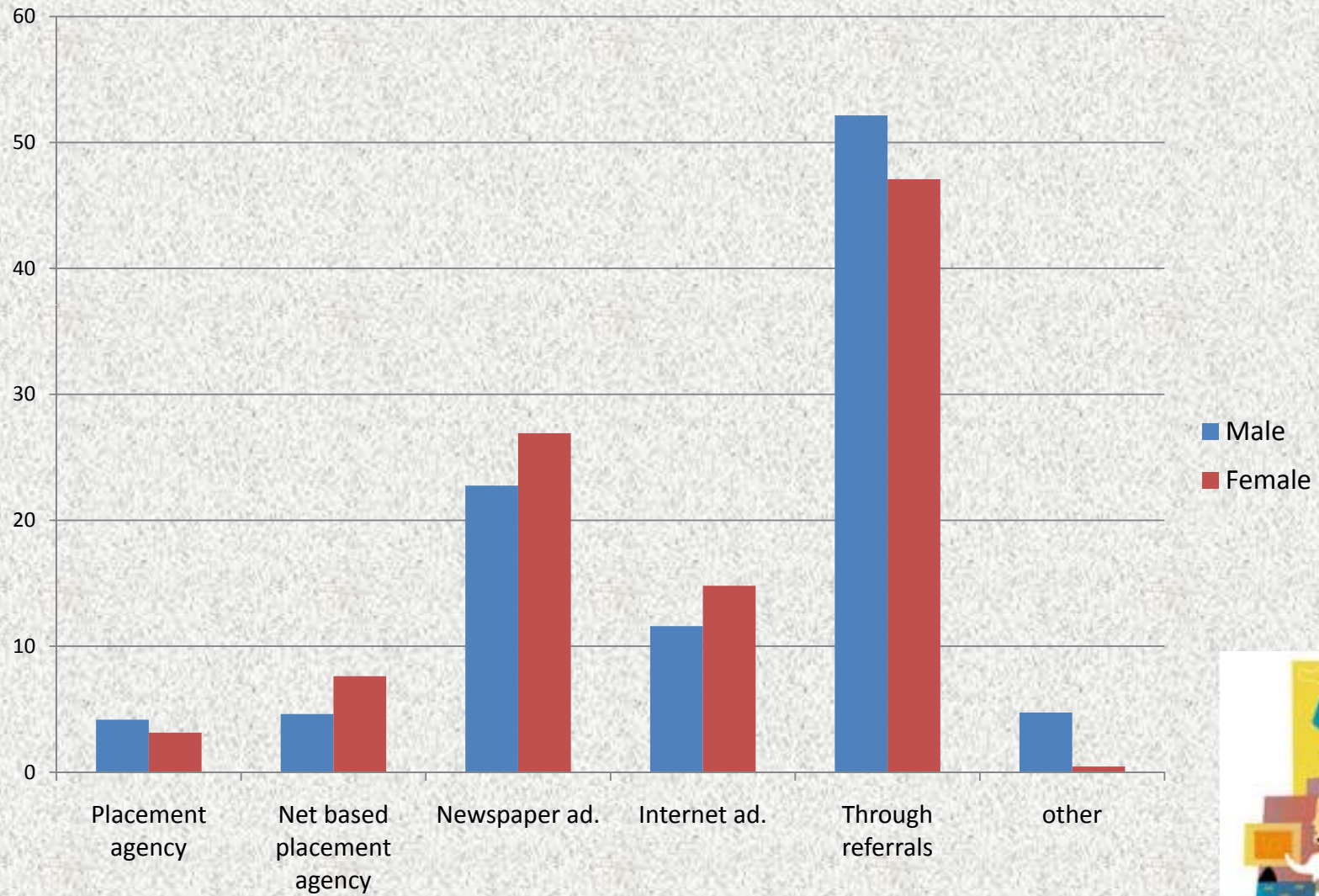
Distribution of IT Workers by source of IT Training and gender



Distribution of IT Workers by Type of IT Institute and IT degree

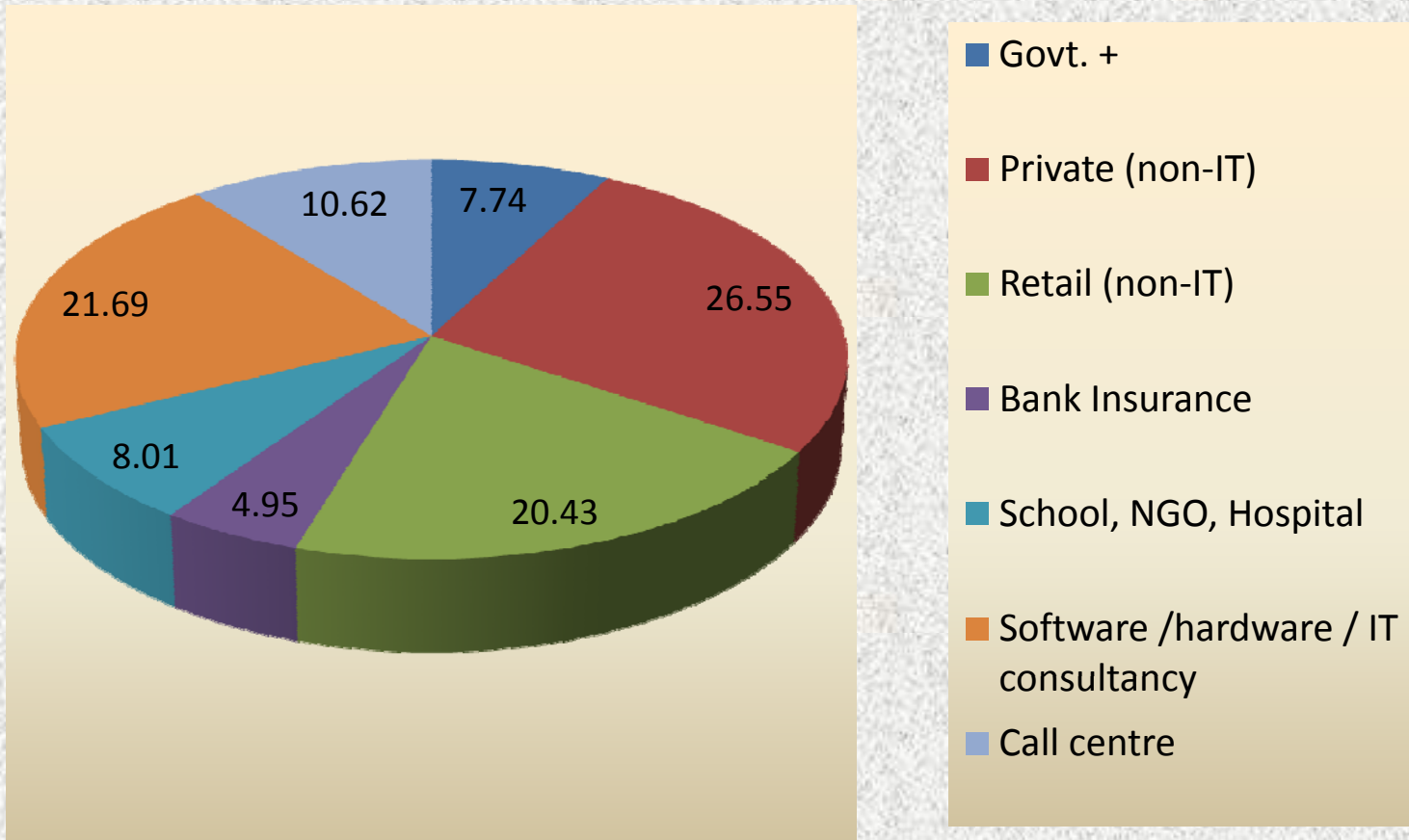


Source of accessing jobs by gender

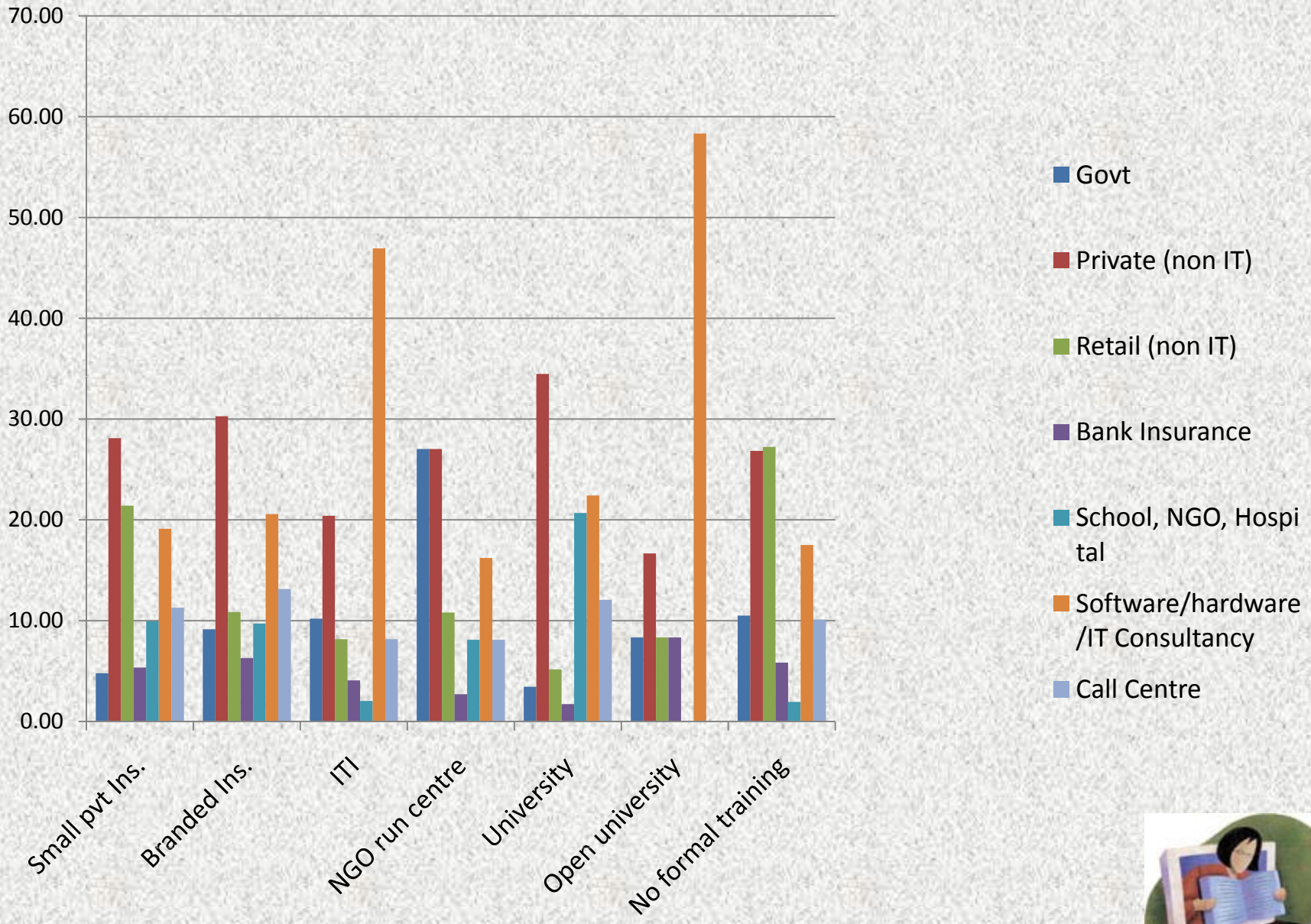


Distribution of IT Workers by Industry Categories

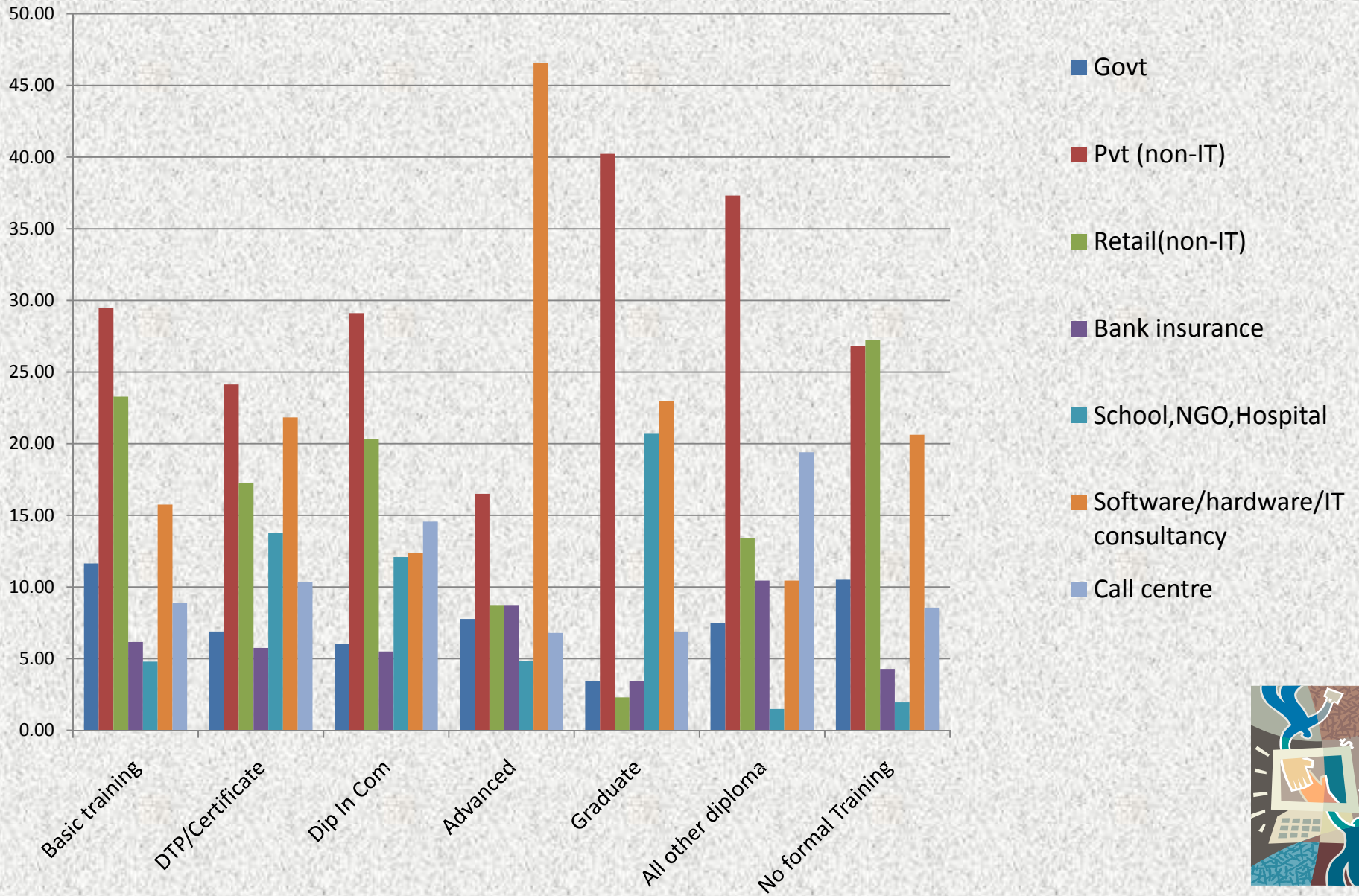
Sectors



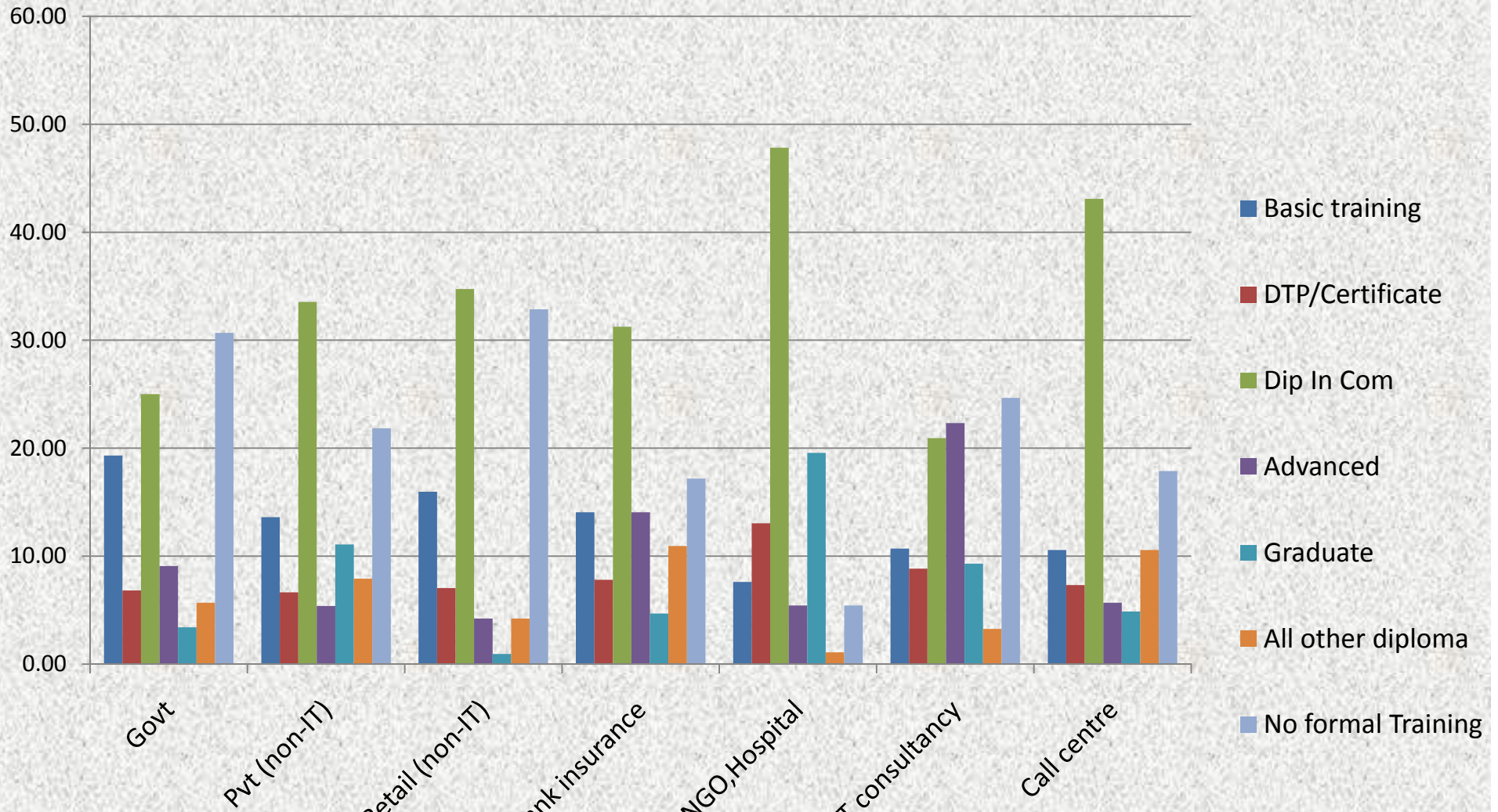
Distribution of IT workers by Type of IT Institute and Industry Category



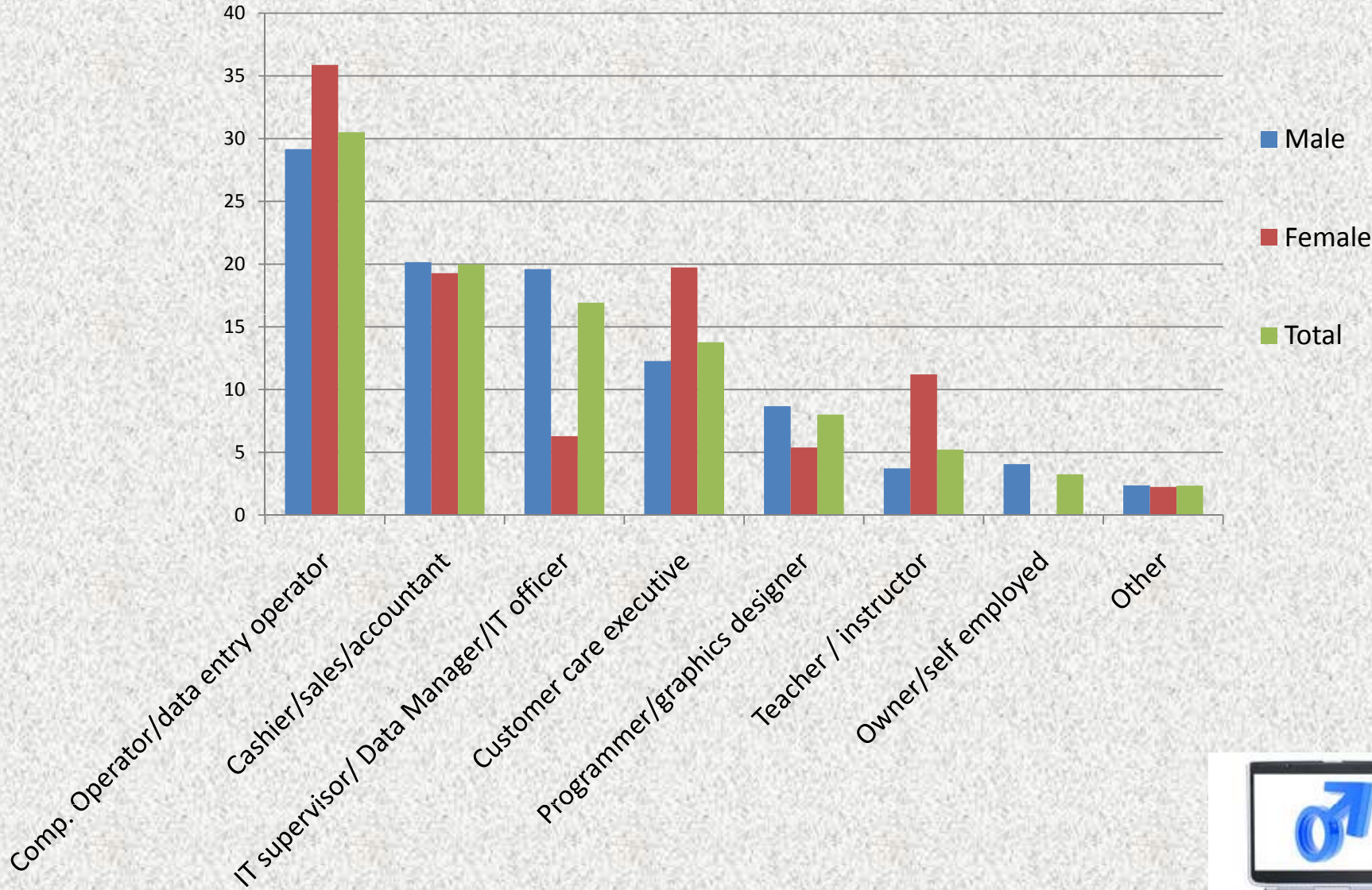
Distribution of IT Workers by IT Training and industry category



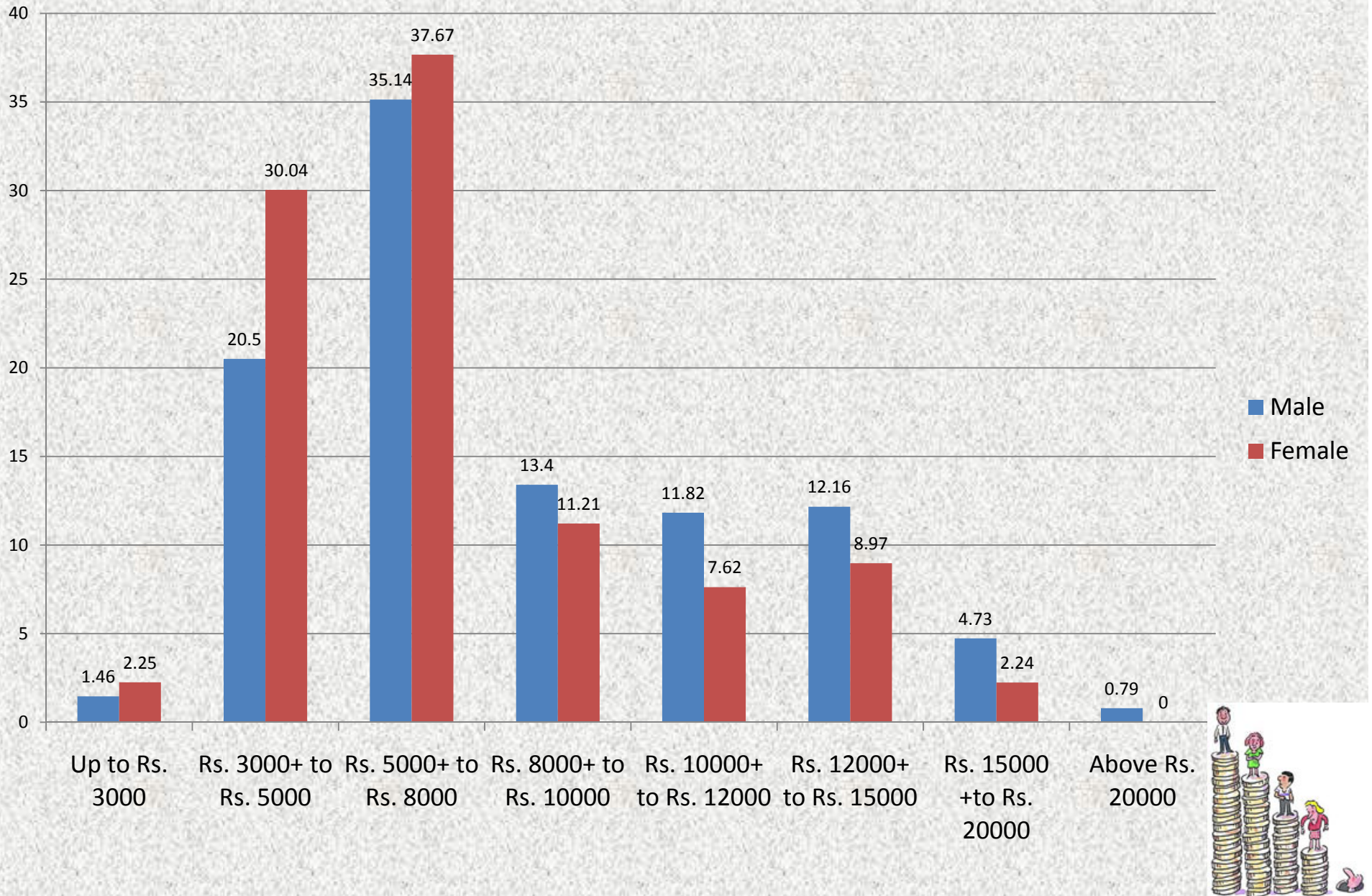
Distribution of IT Workers by industry category and IT Training



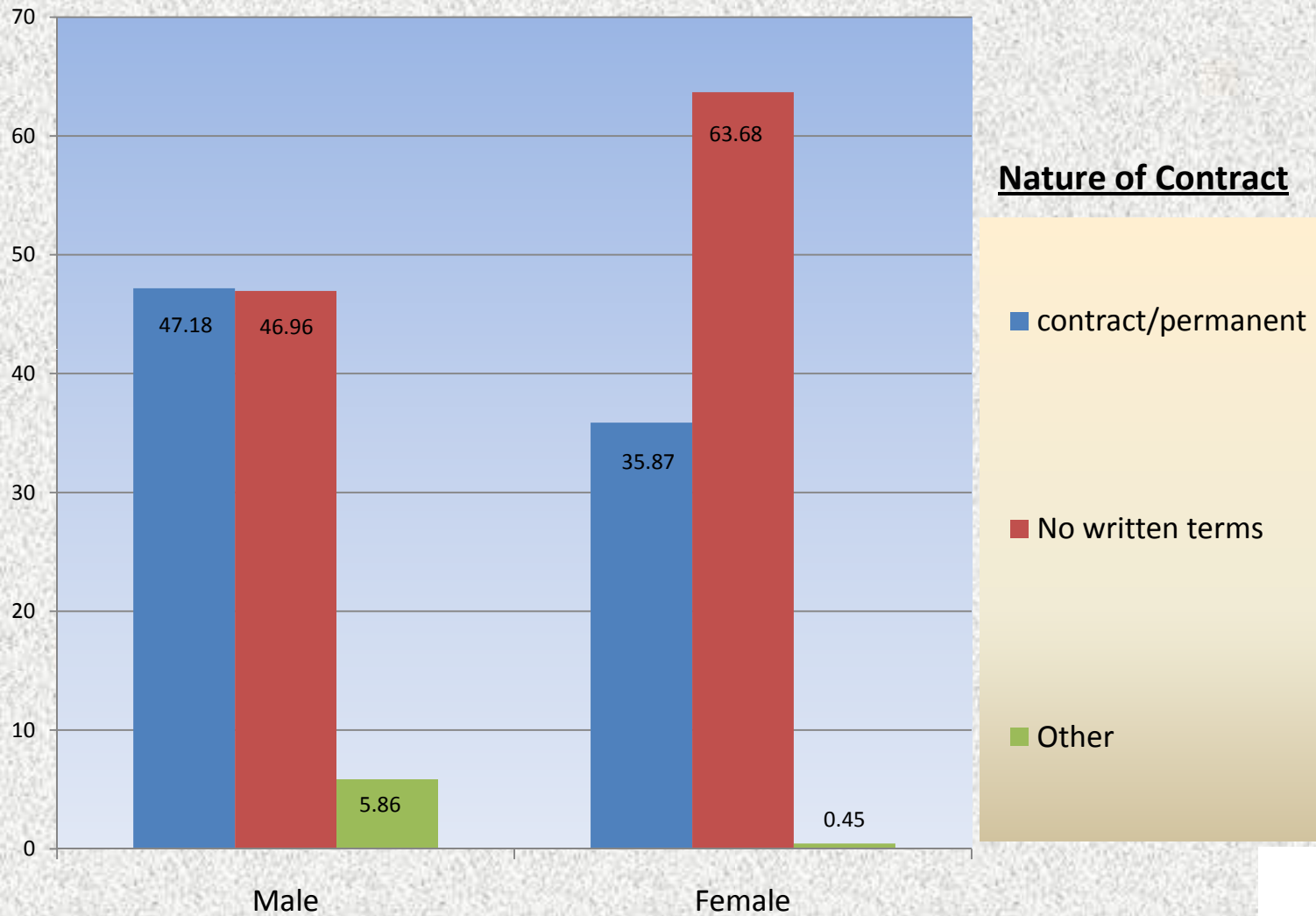
Distribution of IT Workers by Designation and Gender



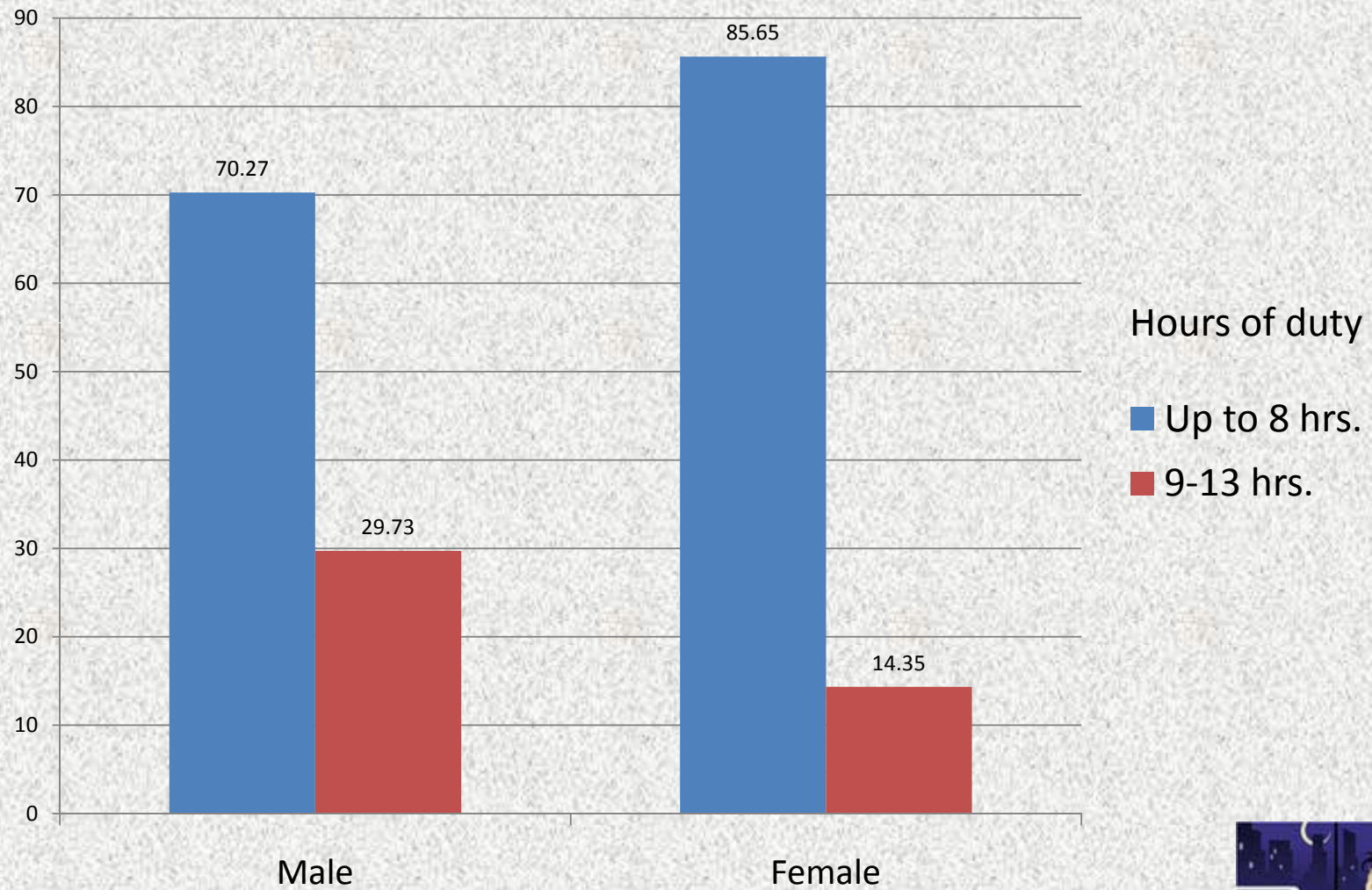
Distribution of IT workers by their monthly income from the current job



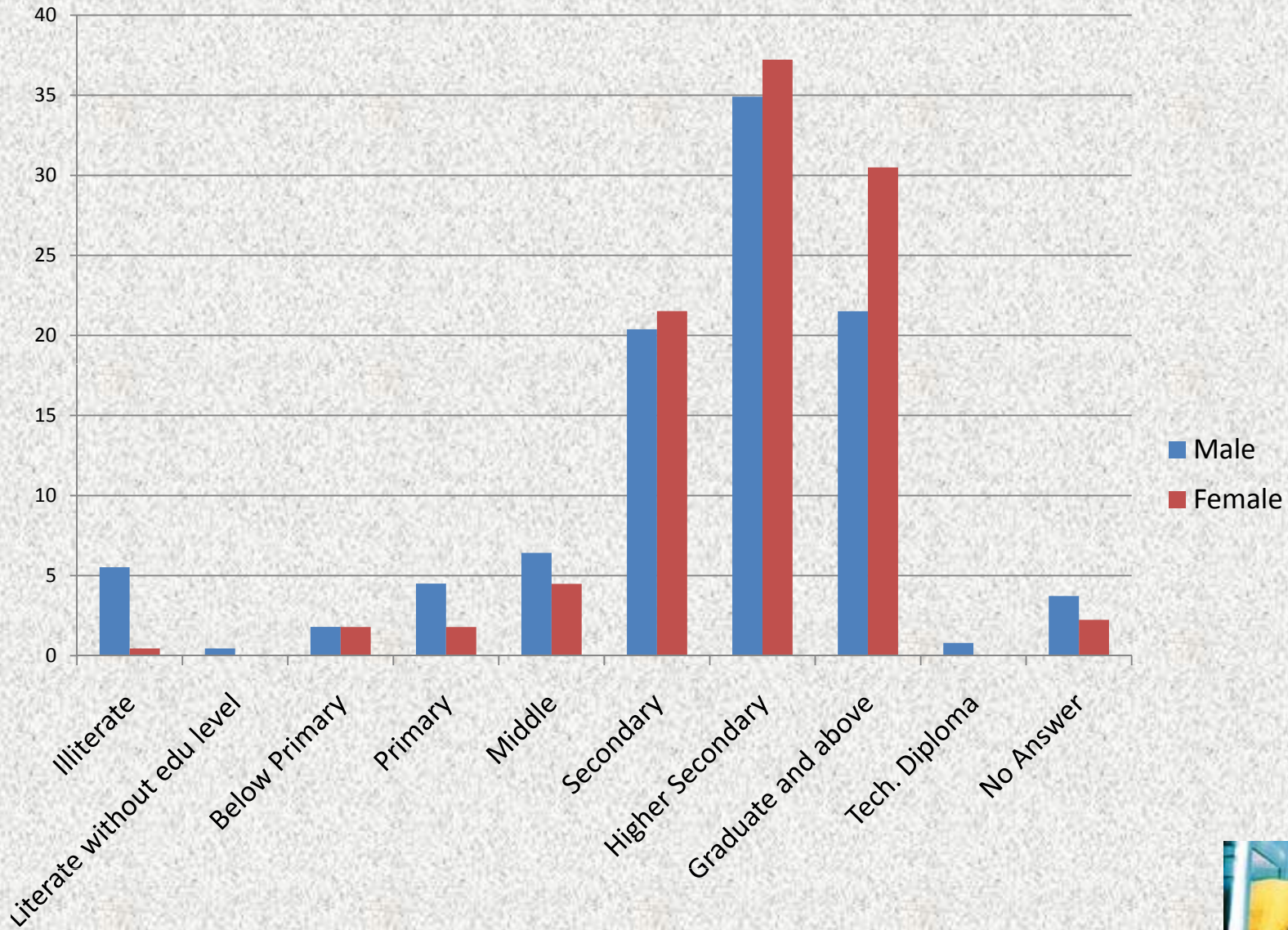
Distribution of IT Workers by nature of contract and gender



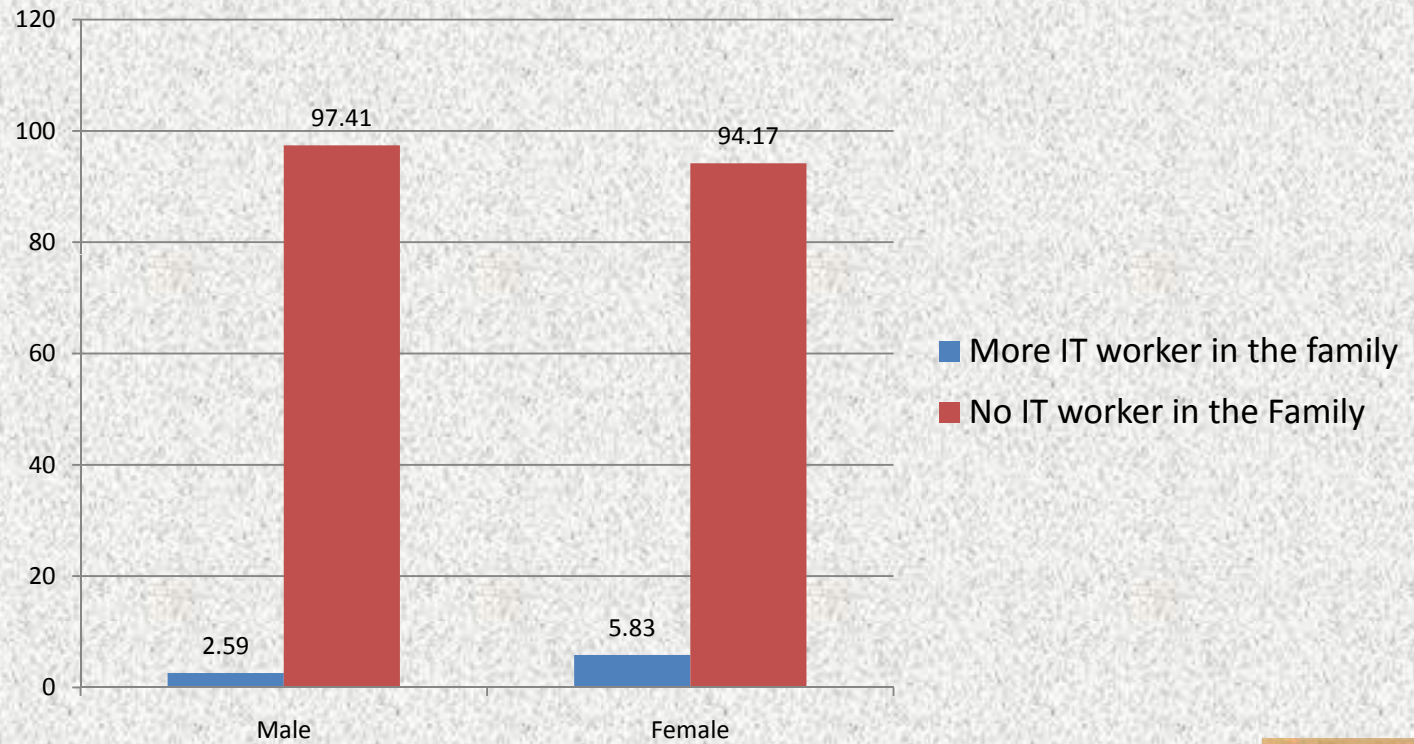
Distribution of IT Workers by hours of Duty and gender



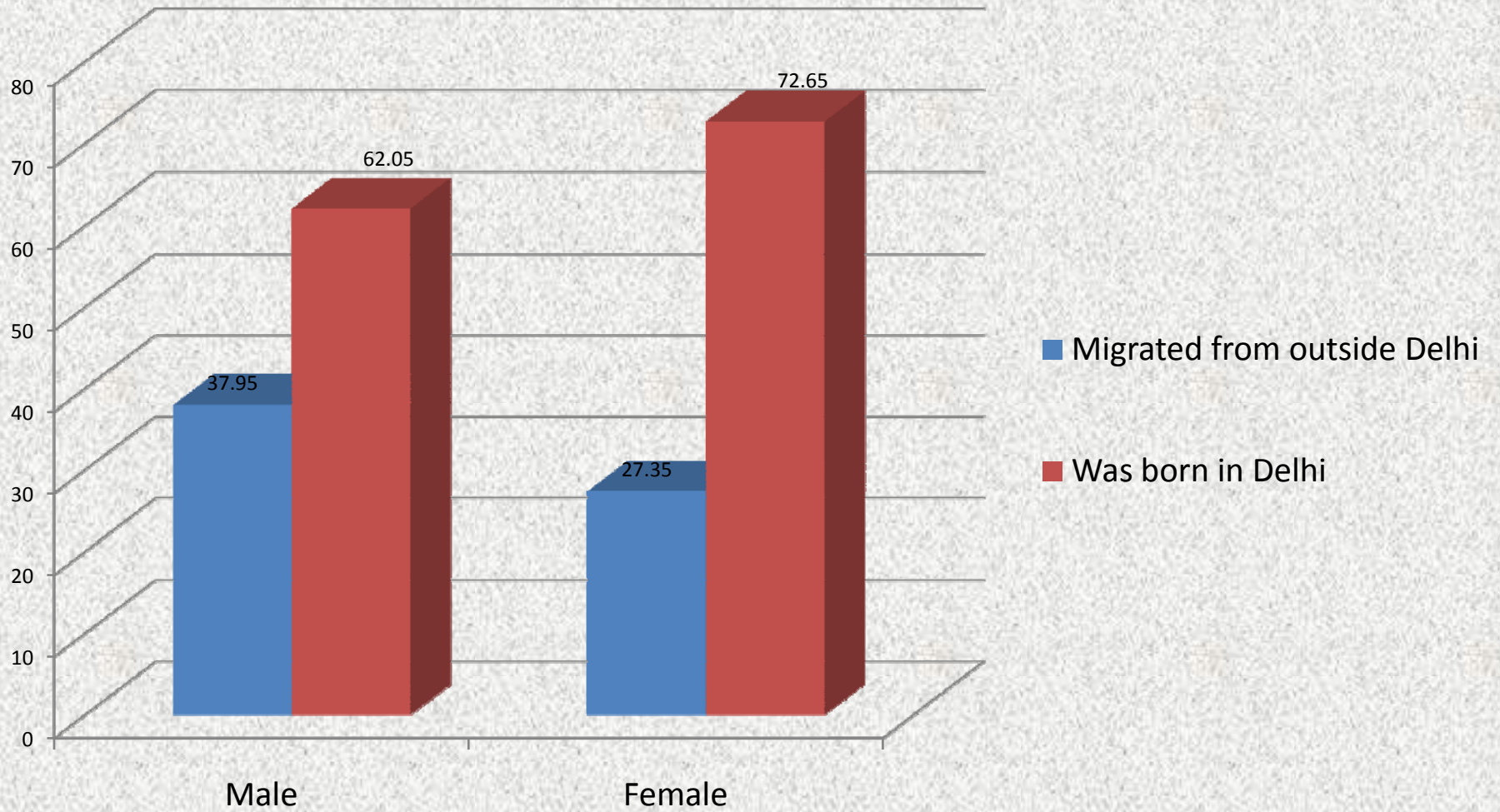
Distribution of IT/ITES workers with father's education



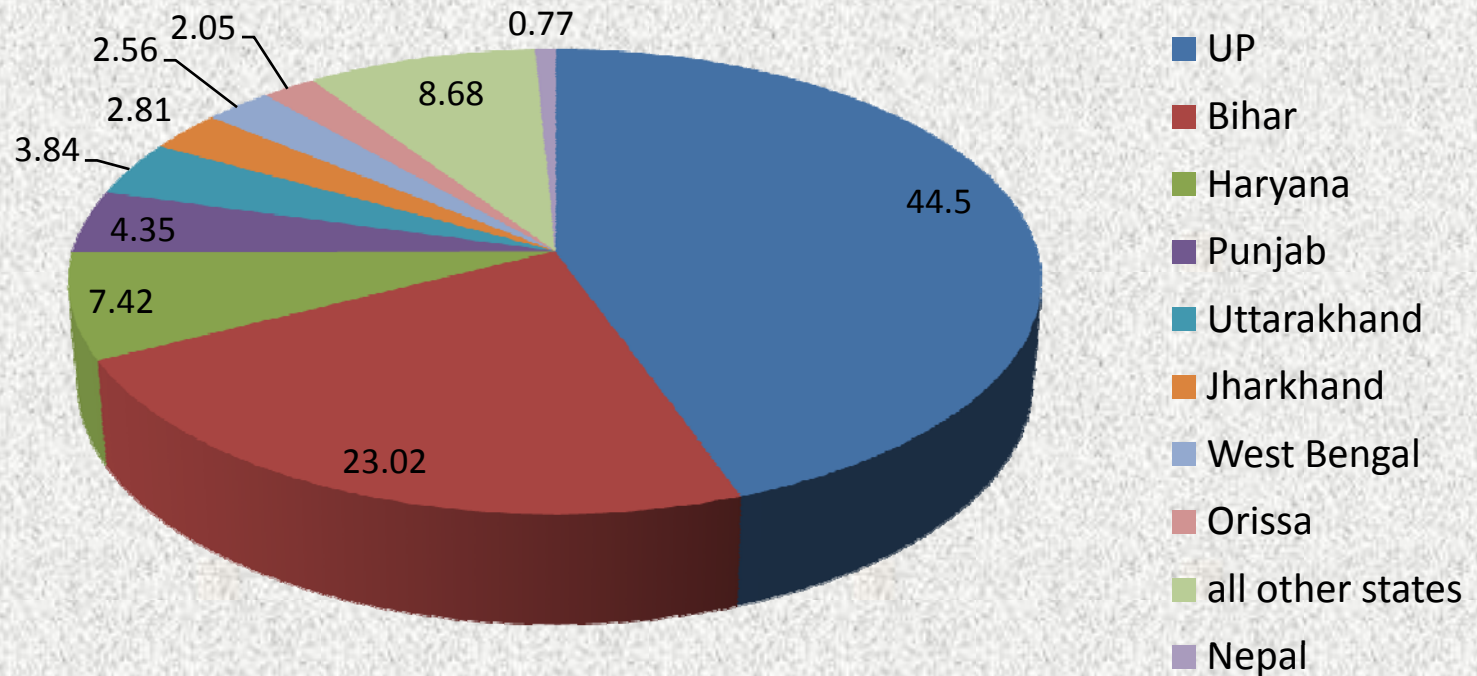
IT related activities among the family members



IT Workers: Delhi Born or migrated



Distribution of first generation migrated IT workers by state of origin



Way Forward

- ❖ Action
- ❖ Policy Implications



