

YEARLY PROJECT REPORT

APRIL 2011 TO MARCH 2012

Submitted to: JRDTJTT (SDTT)



Acknowledgment

“Too often we are so Pre-occupied with the destination, we forget the guiding spirit. We take this opportunity to extend our sincere thanks to **JRDTJTT** for offering us a unique opportunity to get sensitized and continue our best bit to the community, we have most of the time been struggling with. It has been a wonderful experience which gave us a sense of satisfaction and joy.

We wish to extend our sincere and heartfelt gratitude to Purnima Dore and durang mullick who supported and encouraged us during the entire year. We would also take this opportunity to thank Ms. Ratna M Sudarshan, ex director ISST for her guidance, co-operation and invaluable advice time to time.

We would also like to thank with deep gratitude to all the children of our centre, their parents and women domestic workers, who provided us with the greatest opportunity to serve them and learn the lifetime lessons from them.

JRDT JTT - Yearly Report 2012

Progress Report at a Glance

DOMESTIC WORKERS MOBILIZATION

| Activities | Proposed Indicator | Outcome |
|---|---------------------------|----------------|
| 1. Community Meetings training Workshop | 200 | 260 |
| 2. SHG Groups / pressure groups | 120-150 | 81 |
| 3. Health Camp/Clinic Nutrition Camp | 150-170 | 339 |
| 4. Vocational Training /Adult education Non formal education | 100-140 | 127 |
| 5. Exposure Trip | No Limit | 94 |
| 6. Help Desk | 70 | 92 |
| 7. Legal Counseling | 70-90 | 153 |

BACHPAN

| S.No. | Activity | Proposed Indicator | Out Come |
|--------------|---|---------------------------|--|
| 1. | NFE Classes Pre-School | 60 | 63 |
| 2. | Remedial classes | 70 | 106 |
| 3. | Admissions (government schools and free ship Quota) | 20 | 25+13 = 38 |
| 4. | Balmanch | 70-80 PM | 90-100 PM |
| 5. | Bal Utsav Parents/Children | 150 | 162 (total participants including parents, children and community members) |
| 6. | Exposure Trip | 70 | |

YOUTH RESOURCE CENTRE

| S.No. | Activity | Proposed Indicator | Out Come |
|--------------|---|---------------------------|---|
| 1. | Computer Applications | 100 | 82 |
| 2. | Functional English | 100 | 84 |
| 3. | Discussion Group Meetings | No Limit | 35 (Average) Per Month. |
| 4. | Life Skills Workshop | 70-80 | 79 |
| 5. | RTI Workshop/ Camps | 120 | 165 (Workshops) 102 (camps) |
| 6. | Vocational Training 1. Mobile Repair 2. Electrician | 50-60 (25*2) | 52 (Mobile Repairing) 35 (Electrician) |

| | | | |
|----|--------------------------|-------------------------|-------------------------|
| 7. | RTI Help-Desk | 120-150 Cases Per Month | 120 (average per month) |
| 8. | Theatre Group Activities | 30-40 | 42 |

STAFF TRAINING

| S.No. | Activity | Proposed Indicator | Out Come |
|--------------|---|---|-----------------------------------|
| 1. | Monthly Staff meeting Sharing Of experience | All Staff | All Staff |
| 2. | Staff Training | 10-12 per meeting (staff and volunteers) | 8 – 19 Per Meeting |
| 3. | Training for CWSN | Staff and Volunteers | Staff (ISST + GRC) and Volunteers |
| 4. | Workshop with G.R.C | All Staff of ISST + GRC | All staff of ISST+ GRC |

SUMMARY

The domestic workers mobilization programme was started at ISST, Saathi Centre from April 2011. It included all the other ongoing activities besides a holistic programme for mobilization of domestic worker in selected clusters of kalyan puri, khichdi pur and mandawali areas of east Delhi.

For the initial two months a survey was conducted to identify domestic workers and simultaneously community meetings were conducted to develop insights to start interventions. The insights gained by these meetings soon translated into interventions like linkages with G.R.C for vocational trainings, health camp/clinics/adult educations and nutrition awareness followed by opening bank accounts and post office accounts and also through RTI help desk we helped them to obtain certificates, Rations from P.D.S and other public services, due to them.

Our youth resource centre is one of the most popular programme. Where we provide youth and children of the area two comprehensive courses in computer applications and functional vocational English course. Apart from this periodical vocational training, group discussion workshops and life skills workshop are organized to enhance not only their employability but also to empower them to understand different aspects of life and make better choices.

Bachpan programme is more focused on improving the basic skills of slum children like cleanliness, mannerism, and to address behavior and personality problems. The medium of intervention are games, Songs and other activities. We also help them improve basic educational skills in Hindi, English and Mathematics. Balmanch is organized last day of every month to give opportunity to children to express themselves through short skits, Crafts, Clay work. Drawing and paintings etc.

Through parents meeting we motivate parents to send their children to formal schools and help them to get admission. 25 children have been admitted in government schools in the last six months.

A number of staff training programmes were also organized during this period to enhance the efficiency of staff to work effectively in the communicates take up health and hygiene issues as preventive measures, working with children with special needs and also stress management strategies.

Self help Groups: - Four Self Help groups of domestic workers have been formed, of which three have been formed in Kalyanpuri and one in Harijan Basti mandawali. All have been attached to the GRC'S of their respective areas. Address and total number of members in each group

1. Harijan Basti- mandawali-15 members.
2. 5 Block Khichripur – 13 members
3. 5 Block Khichripur- 13 members
4. 17 Block Khichripur- 15 members

One pressure group of 25 domestic workers has been formed in 18 Block kalyan puri. The group members were motivated and trained to discuss and to take up community issues and problems jointly. This group has 15 members and efforts are on to increase the number.

The first issue taken up by the members is for the community toilets, that are completely broken and not in working condition for the past so many years. The initial complaint did not work and

an RTI has been filed to know the exact cause of non functionality of public convenience and the names of the officials who neglected their duties.

BACKGROUND OF THE PROJECT

Kalyan puri and surrounding areas (slums and resettlement colonies), in East Delhi. Where ISST's Community Outreach Programme (COP) is an area with very high incidence of crime and drug abuse, beside other problems faced by any urban slum locality. Women here are mostly engaged in domestic work, generally seen as an option for those who do not have any specific training or are classified as 'unskilled'. Men are informal sector workers in occupations such as auto drivers, factory workers, fruits and vegetables vendors, petty retailers or domestic help. The houses in the area distinctly look like cramped up box type structures standing one on top of the other, with steep staircase, no ventilation or sunlight housing 8 members on average, with each couple having at least three children which can go up to even seven or eight. For children and youth in these households, there are limited opportunities for anything beyond very minimal care or education, and plenty of risks posed by the surroundings. These include drug dealers and drug abuse, frequent outbreaks of violence, and fear of sexual violence for girls. While many children are enrolled in school, there is also high dropout and some non-enrollment. In many cases especially where women go out to work, it has been found that many girls either never enroll in school or drop out after 5th standard in order to take over child care responsibilities for younger sibling and household chores as both their parents have to work ends meet.

ISST's study on urban poor livelihoods (2007-9) supported by SDTT includes a major study of women domestic workers in Delhi. A key finding of the study in East Delhi was that of the whole sample of married domestic workers who have children at home, nearly 52% leave them on their own when out for work. Based on the interviews conducted during the domestic worker's study, it came out clearly that women were concerned about the environment in which their children will grow up, as articulated by them that in many areas alcohol abuse and drug abuse is fairly common and as children are left unattended, they are susceptible to many such negative influence. To quote from the study. 'In the absence of any facilities for child care, proximity to work and reliance on social network becomes even more significant. Sazid, a domestic worker from Gokulpuri made a clear link between wages and childcare. She said "the number of household women are able to work in is dependent on the age of their children, the lesser the responsibility at home, the more they are able to take." Such views were echoed by several other women interviewed. Rani who had four children (age 8, 10, 15 and 17 years) said she would only work in one house in Gokulpuri and earn Rs. 600, as opposed to working in more houses as she wanted to be near her children – two of whom were recovering from substance.' Moreover, with many children out of school (45-50 percent of girls under 15 years, depending on the area, were not in school) it was noted that young girls get drawn into domestic work (26% of the sample of girls children in East Delhi and 43 percent of the sample in North East Delhi).

MAIN OBJECTIVE:-

1. Mobilizing women domestic worker to enhance their quality of life through various interventions.
2. Setting up child care and youth resource centre and link the children of D.W to these programme to support them through crucial years of their development.
3. To provide appropriate and adequate training to the staff to ensure effective intervention on daily basis and also to enrich ISST'S resource bank.

SUB OBJECTIVES:-

1. Mainstreaming of domestic workers & their families.
2. Providing information regarding government facilities.
3. Legal awareness and assistance.
4. Awareness regarding health nutrition and cleanliness.
5. Listening to their problems/grievances and exploring solutions.
6. Formation of pressure groups and self help groups.
7. Running a Right to Information help desk.
8. Establishing linkages thorough networking with ISST, GRC and other government and non-government initiatives.

PROJECT DESIGN AND IMPLEMENTATION:-

Step I: To ensure timely completion of a particular programme six months advance planning chart had been prepared in the beginning of the project. This chart include Date, Time, Venue and also a short summary of the planned activity.

Step II: Every staff member (JRDTT Staff) keeps a daily diary register which include monthly/daily planning and work competition report of the worker.

Step III: Programme implementation activities are performed at Saathi Centre, Communities and/or at 18th block Bachpan centre.

Step IV: Supervisors of the programme also maintain a monthly planning register in which they write detailed narratives of the schedule programme and the names of the participants, Suggestion and outcomes of the meetings workshop/training etc.

DOMESTIC WORKERS MOBILIZATION

Dissemination Strategies

Domestic workers mobilization programme were conducted under three categories of meetings

1. Community Meetings.
2. Focused Group Discussion.
3. Regular Individual Visits by Community Mobilizer.
4. Workshops

1. Community Meetings: Community meetings were organized twice a month in different clusters to ensure maximum participation the venues for the meetings were chosen mostly at centre of the cluster like parks, Temples or some N.G.O centre, working in the same cluster.

2. Focused Group Discussions:

- Details of bank accounts/Post office accounts.
- Legal counseling (Group).
- GRC facility information.
- Information regarding documents, proofs, certificates.

3. Individual Meetings:

- Family problems
- Children's education /admission
- Referral
- Support/help to get services
- Opening accounts (Bank and Post office)

4. Capacity Building Workshops:

- ISST community programme seeks to engage with individual and communities through holistic education /awareness raising and skills building activities in order to enable individuals to better understand their environment, make the best possible decisions for the use of their resources and enhance quality of life for themselves, their families and their communities. The programme main focus has been the empowerment of women domestic workers through workshopa/information and dialogue approach.

**These Meetings Mainly Focused on Following Issues.
April 2011 to September 2011**

| S.No. | Date & Month | Time & Venue | Information/Issue |
|-------|--------------|--|---|
| 1. | 20/4/2011 | 12 P.M T. Camp Khichri Pur | 1. Information regarding G.R.C activities was provided by G.R.C mobilizer. 2. Main features of domestic violence act. 3. Issues of lack of toilets was raised. |
| 2. | 30/4/2011 | 2.30 P.M 19-20 Block Kalyan Puri | - The meetings focused on health and common diseases in women like leg pain, waist pain, Pregnancy related problems etc. They were told about the source of calcium proteins, iron and vitamins that could be used as a protective measure for these problems. |
| 3. | 11/5/2011 | 2.30 P.M 21 Block B.V.K Kalyan Puri | - There were very few woman in this meeting because of a very hot summer day. Some of them were met individually. Most of the women were complaining about lack of toilet facility. They were told about RTI act. Some of them filed RTI for the non-functional toilets in the area. |
| 4. | 25/5/2011 | 2.30 P.M 18 Block Kalyan Puri | - Women were enquiring about children's health and specially regarding younger children. The meeting focused on younger children's health. -We also discussed about discrimination among boys and girls. Younger children often get different types of worms in the stomach A detailed in information was provided regarding there worms and also charts were displayed they were also told about the preventive measures and remedial traditional medicines for the problems. |
| 5. | 2/6/2011 | 3.30 P.M B.V.K Kalyan Puri | - Information regarding recent newspaper reports regarding prospective laws for the welfare of domestic workers including their |

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| | | | <p>rights as an employee.</p> <p>Their queries regarding difficulties in getting various certificates, Rations Cards were also answered.</p> |
| 6. | 22/6/2011 | <p>3.00 P.M</p> <p>19-20 Block Pragya Deep office, Kalyan Puri</p> | <p>- The women were informed about the formation of Self help group by the G.R.C's S.H.G worker. She told them about the benefits of S.H.G group like the small loans, which they can take on a very megre interest.</p> |
| 7. | 6/7/2011 | <p>3.00 P.M</p> <p>Sant Nirankari Bhawan Park 11-Block Kalyan Puri</p> | <p>-Importance of saving was disused in this meeting. Participants were told how to open post office or a bank account.</p> <p>-They were also briefed about R.T.I act and its use in getting services done in time.</p> |
| 8 | 27/7/2011 | <p>3.00 P.M</p> <p>Kali Mandir Khichdri Pur</p> | <p>-A short skit on girl child was presented by our theatre gourp "NAKSHATRA" after seeing the play they realized that nothing will happen if they themselves do not take charge of their lives. They also realized that this is high time to stop discrimination between sons and daughters.</p> <p>-They were also informed about how to apply for different certificates and which documents are needed for that purpose.</p> |
| 9. | 10/8/2011 | <p>2.30 P.M</p> <p>17 Block B.V.K Kalyan prui</p> | <p>-Domestic workers were taught how to sign their names. 28 learned how to sign. They were motivated to take adult literacy classes at G.R.C. They were also informed about other govt. provision like laadli. Widow pension, SJSRY etc.</p> |
| 10. | 9/9/2011 | <p>3.00 PM</p> <p>Harijan Basti Mandawali</p> | <p>-Problems of health and lack of health services were discussed. It was decided to connect them to the local GRC, run by "Krishna Foundation" for health camps and clinics.</p> <p>-Women were worried about the education of their children as there is no one in the community to support them for school lessons and home work. Another local N.G.O "UDAY"</p> |

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| | | | was contacted for this support. |
| 11. | 9/9/2011 | 3.00 PM 18 Block Kalyan Puri | -Legal counseling session was conducted by GRC legal counselor. 34 women from community asked various queries regarding property rights, laws of arrestation of women, dowry laws etc. |
| 12. | 20/9/2011 | 3.00 P.M Saathi Centre Kalyan Puri | -At saathi centre domestic workers from all the clusters were called 46 women attended this meeting. They were encouraged to file complaints and RTI application for community toilets. -How to deal with alcoholic husband's as many of them complained that their husband's beat them after consume alcohol. -Health issues were also taken up as most of them complained of having back pain and leg pain. They were referred to G.R.C to get calcium and other required medicine. |

Focused Group Discussion and Meetings with Domestic Workers

October 2011 to March 2012

| S.No. | Date & Month | Time & Venue | Topic/Issues/Information |
|-------|--------------|---|---|
| 1. | 19/10/2011 | 2.30 – 5.00 pm Harijan Basti Madawali, Sonia Camp Delhi-92 | <ul style="list-style-type: none"> - 30 Women participated - Topic of discussion-importance of money management - How to form a self Help group - The benefits of self help group - What is Micro-finance and credit <p>The meeting ended with formation of a local GRC. of the NGO Krishna Foundation</p> |
| 2. | 25/10/2011 | 1.00 pm to 3.00 pm 18 Block Kalyan | <ul style="list-style-type: none"> - Total participates – 28 - Topic of discussion – Health problems and important of nutritional intake. - Women complained about general weakness (Anaemia) and leg/weist pains. |

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| | | Puri | <ul style="list-style-type: none"> - Nutritionist from GRC attended this meeting and told them the required level of HB in the blood. Nutritionist demonstrated how to prepare nutritional dishes with low cost ingredients. - It was decided to launch “Meri Sehat” programme from next month to develop understanding regarding health issues. |
| 3. | 11/11/2011 | 2.00pm to 4.30pm 18 Block | <p>No. of Participants – 28</p> <p>Topic of discussion Child Care and inculcating good habits.</p> <ul style="list-style-type: none"> - How to develop good food habits. - Mixing taste with nutrition and also attractive presentation of cooked food. - What are the benefits of green veggies for the growth of healthy organs. - What is immunity against diseases |
| 4. | 25/11/2011 | 2.30 pm to 5.00 pm 19-20 Block Slums kalyan Puri | <p>No. of Domestic worker – 30</p> <p>Programme- Meri Sehat</p> <p>- Series</p> <p>Topic – home Remedies.</p> <p>Resource Person – Vidya Thapa (Actin India)</p> <p>Ginjer – Tulsi syrup - for cough</p> <p>Giloya & Neem – for Malaria, Dengue,Chicken Gunia.</p> <p>Jeera - for acidity</p> <p>Ajwaain - for indigestion</p> <p>The resource person explored many home based medicines which can provide relief in simple problems/diseases.</p> |
| 5. | 5/12/2011 | 2.30 pm to 4.30 pm 17-18 Block Kalyan Puri | <p>No. of Participants – 28</p> <ul style="list-style-type: none"> - Community Mobilizer Co-ordinated with GRC. SHG worker for SHG mobilization. - GRC’s SHG worker told them about money management and saving - How to form Self-Help-Group. - SHG formed and the group named – Riya - Women also discussed their reproductive health problems. |
| 6. | 22/12/2011 | 2.30 pm to 4.30 | Meri Sehat - Series |

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| | | pm 5 Block Khichdi Pur | Resource Person – Vidya Thapa <ul style="list-style-type: none"> - How important is our break fast – the first meal of the day which women/often skip due to load of work. - What should we eat in breakfast. Even low cost foods like sprouted grams, missi roti, guava, carrots can make your meal healthy/nutritious. - Sarson, Spinnage, Methi leaves etc.cooked in iron Karachi can be very good to improve HB level in blood. |
| 7. | 6/1/2012 | 2.30 pm to 4.30 pm 17 Block Kalyan puri | Meri Sehat – Series R.P – Vidya Thapa <ul style="list-style-type: none"> - How to take charge of your own body. - The whole family is dependent on women it is important to care for the health of girl child. - Activity – A sketch of human body was prepared by making a women lie down on a chart paper. Then the resource person very beautifully spotted pleasure and pain points with the help of participants and explored hoe to minimize pains. |
| 8. | 24/1/2012 | Time-2.30to 4.00pm 21Block Kalyan Puri | “Meri Sehat” Resource Person :- Vidya Thapa (Action India) <ul style="list-style-type: none"> - Kitchen is the best dispensary of women. - We can prevent number of diseases by using our kitchen wisely. - A sketch of human (Women) body was made to develop understanding one’s own body. - Identification of pain points and pleasure points. - Pain during the periods and white discharge was found prevalent. - Homes remedies like raw turmeric, Ajwain, raw ladyfinger (for white discharge) were given to them. - Paste of Methi seeds and garlic can be applied on the lower abdomen during the pain. |
| 9. | 16/2/2012 | Time- 3.00 to 5 pm 11-12 Block Kalyan Puri | “Meri Sehat” Resource person :- Dr. Surabhi (Gynecologist) <ul style="list-style-type: none"> - Health clinic for domestic workers and their family facilitated by GRC. |

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| | | | <ul style="list-style-type: none"> - Internal check up of pregnant women and medicines (Calcium, Vitamins etc.) were distributed. - Same cases were referred to Govt. hospital for advance checkups and tests. |
| 10. | 6/3/2012 | <p>Time- 11.030 to 2.30 pm</p> <p>Block 19-20 Kalyan Puri</p> | <p>“Meri Sehat”</p> <p>Health & Hygiene</p> <p>Nutrition camp was organized with the help of GRC Nutritionist. She told the women.</p> <ul style="list-style-type: none"> - The importance of breakfast. - The right time to eat breakfast. - How to develop good eating habits in yourself and your children. - How to replace junk food with nutrition food. - What should we eat to improve the HB level in food. - How to prepare low cost, nutritious and tasty “breakfast” - How to maintain hygiene while cleaning cooking or washing. -----(Aprons & gloves distributed) |
| 11. | 14/3/2012 | <p>Time – 2.30 to 4.30</p> <p>18 Block Kalyan Puri</p> | <p>“Meri Sehat”</p> <p>Health/Hygiene</p> <p>No. of women-20</p> <ul style="list-style-type: none"> - When asked what they do to keep themselves clean while doing cleaning, Washing dusting, and Cooking, they replied they can’t do anything about it. - They were told how nurse. Cooks and other cleaning staff in the hotels, hospitals and other places use aprons gloves and face covers to keep away from filth and dust. - They can also use these things to keep away filth and dust. - They were given pamphlets for their employers to sensitise them to provide their domestic help with aprons, gloves and face covers. |
| 12. | 15/3/2012 | <p>Time – 2.30 to 4.30 pm</p> <p>5-6 Block Khichri Pur</p> | <p>“Meri Sehat”</p> <p>No. of women-60</p> <p>Hygiene for oneself and others.</p> <ul style="list-style-type: none"> - Importance of keeping hands & Clothes clean. - Importance of using face-covers to avoid inhaling dust while cleaning or dusting. - How the filth and dust settles in the cracks of their |

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| | | | hands and can adversely effects their health. |
| 13. | 21/3/2012 | Time -2.30 to 5.00 pm Saathi Centre Kalyan Puri Police Station | <p>“Meri Sehat”</p> <p>Health and Hygiene</p> <p>Resource Person:- Vidya Thapa</p> <ul style="list-style-type: none"> - Women’s day was celebrated with domestic workers of all the five catchment areas. - Songs of women empowerment were sung. - Why we celebrate women’s day. (By Vidya Thapa). - Demonstration of preparing healthy chana daal poha and carrot pickle with saunf/Dhania/lemon sharbat to keep cool while going out during hot summer. - Importance of remaining clean during summer to avoid seasonal diseases. - How using aprons, gloves, and face covers will help you remain clean and healthy. - Pamphlets for employer’s were distributd. - It was decided to form a group of sensitive employers to successfully convey message to others. - Refreshment distributed. - Aprons gloves and face covers also distributed. |
| 14. | 24/3/2012 | Time- 2.30 to 4.30 pm 21 Block Kalyan Puri | <p>No. of women/girls-35</p> <p>Legal Counseling</p> <p>Resource Person- Sulekha (Lawyers from GRC)</p> <ul style="list-style-type: none"> - How to protect yourself from being sexually harassed. - What is sexual harassment? - How to use law to prevent and fight sexual harassment. |
| 15. | 26/3/2012 | Time- 3.00 to 4.30 pm 17-21 Block Kalyan Puri | <p>“Meri Sehat”</p> <p>Hygiene for self and other</p> <ul style="list-style-type: none"> - What is the important of keeping your hands and clothes clean? - Why should we avoid inhaling dust? - How can we remain clean while doing household work like cleaning and dusting? |

Meri Sehat Series:-

Considering the regular complaints by domestic workers regarding pain in different parts, diseases, and discomforts we decided to start a health series for them which we named “Meri Sehat” In this programme we called Vidya Thapa of Action India, who has won several Awards for training health worker in home remedies and women’s health issues.

We are planning to print a small colorful booklet of these very useful home remedies which will save money, time and health of these domestic workers. Other features of Meri Sehat series are as follows.

Hygiene for self and others:-

Under this programme we trained domestic workers from all the five areas on how to maintain physical hygiene to protect themselves and others from catching diseases.

Apron:-

Aprons are very useful to protect clothes from catching dirt and filth. It has been observed that due to Continuous cleaning work, (utensils, clothes, floor cleaning dusting etc.) their clothes not only become dirty but also become unhygienic. If they are provided with aprons by their employers they will be protected from this unwanted unclean existence.

Face Mask:-

This is also a harsh reality that in our country many workers who do cleaning jobs get throat and lung infections due to inhalation of dust and filth. Domestic workers who do dusting and cleaning work on a regular basis are vulnerable lot too. They catch infections or spread infections because they are not provided with proper masks like nurses or other workers in the cleaning industry. In fact their employers never ever think of the need of this kind of protection for both the sides

Due to regular cleaning they also develop cracks in their hands and eventually filth settles inside these cracks making them painful and more infectious.

Saathi Centre’s Initiative:-

To mobilize both domestic workers and their employers we distributed the samples of aprons, face masks and hand gloves, motivated them and trained them to use these items. We also explained them the utility of these things for their own health. We also prepared a pamphlet to be distributes to employers. The purpose is to encourage and motivate them to regularly provide these items to their domestic helps if they wish to ensure their own health safety.

इंस्टिट्यूट ऑफ़ सोशल स्टडीज ट्रस्ट

साथी सेंटर

प्रिय बहनों आप सभी इस बात से सहमत होंगी की घरेलू काम करने वाली सहायिकायें हमारे लिये अत्यंत महत्वपूर्ण है। शहरी जीवन व नौकरी के तनावों, दवाओं तथा अन्य परेशानियों के कारण इन सहायिकाओं के बिना हमारा काम चलना मुश्किल है। साथ ही ये महिलाये भी अपनी अत्यंत आर्थिक तंगी तथा अन्य मजबूरियों के कारण हमारे घरों में काम करने आती है। अतः अपने और इनके दोनों के स्वस्थ व स्वच्छ जीवन की जिम्मेदारी भी हम सभी की है। दिन भर सफाई करने, खाना बनाने व जूठे बर्तन आदि धोते रहने के कारण इनके कपड़े न केवल गंदे होते हैं बल्कि कीटाणु युक्त भी हो सकते हैं। तथा जल्दी फट जाते हैं। इसके अलावा कई बार छोटी, मोटी बीमारी खांसी जुकाम व बुखार की स्थिति में भी ये महिलाये हमारी जरूरतों के कारण काम करने आती है ऐसी स्थिति में हमारे व इनके दोनों के स्वास्थ्य के लिए खतरा पैदा हो सकता है। यदि हम इस स्थिति से बचना चाहते हैं तो हमें इन समस्याओं का समाधान ढूँढना होगा। इसका एक आसान व कारगर उपाय यह है की हम इन्हें एप्रन व फेस मास्क मुहैया कराएँ। एप्रन पहनकर काम करने से इनके कपड़े गंदे नहीं होंगे तथा इन्हें भी साफ कपड़े पहनकर काम करने के लिए आने में हिचक नहीं होगी। फेस मास्क पहनने का फायदा यह होगा की यदि खाना बनाने या बर्तन आदि धोने के वक्त इन्हें खांसी, छींक आदि आती है तो उनके कीटाणु वातावरण में नहीं फैलेंगे। सेम्पल के तौर पर हम अपनी संस्था की ओर से एक एप्रन आपकी सहायिका को दे रहे हैं। इस तरह का एप्रन आप बाजार से खरीद सकते हैं। इसकी कीमत 50 रुपये से ज्यादा नहीं होगी तथा एक एप्रन अराम से दो-तीन महीने चल जायेगा। हम जल्दी ही फेस मास्क का सेम्पल भी आपके पास भेजेंगे। आईये हम सब मिलकर स्वस्थ व स्वच्छ जीवन की संरचना करें।

यदि आप हमसे संपर्क करना चाहें तो निम्न पते पर या फ़ोन पर हमसे बात करें।

साथी सेंटर (ISST)

कल्याणपुरी पुलिस स्टेशन

दिल्ली - 110091

फ़ोन नंबर - 22724710

Dignity Attached to attire:-

It has been observed that domestic workers don't enjoy the dignity and decency due to their unclean appearance. This hampers the status for them which is being enjoyed by Nurses and hospital attendants or other professional doing the same type of job. If the domestic workers and their employers change their perspective towards the work they are doing and receiving respectively, the whole scenario of the society may change with dignity and status entering into the lives of domestic helps, including other benefits like improved health and better services to their employers.

Exposure Trip: -

It is very difficult for the women domestic worker to move out of their houses because they are either busy doing their house hold duties or going out as domestic help door to door. On 20th Jan, 2012 our community mobilizer took 94 women domestic workers for an all out trip to - **Qutab Minar, Iskon Temple, Kalka Ji Temple and Chattar Pur temple**. Most of the women visited these places for the first time. They were provided Refreshments and Lunch. This full day enjoyment was highly entertained by women. They are now looking forward for the next trip.

KEY FINDING/LEARNINGS

Domestic Workers Mobilization

1. Because of long and early morning working hours domestic workers are unable to fetch benefits of many of the govt. and non govt. programmes. Therefore it's important to build programmes according to their timeline.
2. Most of them are not motivated enough to take up basic literacy lessons and require motivation and guidance to learn even how to sign (During some of our community meetings we taught them to sign their names.)
3. Health and nutrition level is poor because of inadequate, untimely and mostly left over in take of food at home. Very few get some food at workplace also they get very little rest time. Most of them report leg pain. (Linking them with health & nutrition programme is extremely important)
4. They don't even find time to get their documents made in time or even admit children in schools (Helps desk is very crucial to provide guidance and support in the matters)
5. The problem of domestic violence is prevalent as they go house, to house their husbands are suspicious and most of them are alcoholic.
6. The apparently low status of domestic workers is also due to their unclean appearance. It is extremely important to mobilize them and their employers to develop a habit of using/providing aprons, face covers and hand gloves to protect both the sides from unhygienic and unhealthy contacts.
7. The daughters of domestic workers are unable to sustain their studies as gradually they also get absorbed in the trade of their mothers. It is important to enroll them in some kind of training or open schooling to ensure a better employability or at least in a good bargain position.

YOUTH RESOURCE CENTRE

Youth Group Discussion:-

Youth Group discussion is very popular programme of Saathi Youth resource centre. For this discussion youth of the centre themselves decide the topic for discussion every month which is of prime concern to them. In the last six months they had discussion on following topics.

1. Domestic Violence:-

(22/10/2011) Main Points

- Domestic Violence can be verbal, physical or emotional
- Most of the youth are victims or witness to these acts of violence in their homes.
- Today's abuser is yesterday's abused.
- Girls are the worst victims.
- How to cope with violence.
- Reasons of domestic violence.

2. WAR:-

(28/11/2011) Main Points

- History of wars.
- Genesis of war.
- Effects of war on youth.
- Who wins a war (In fact every one losses)
- Are wars necessary.
- Dialogue and discussion to minimize conditions that lead to war.
- Looking beyond boundaries.

3. Generation Gap:-

(5/1/2012) Main Point

- Differences of opinion between two generations.
- The causes of generation gap.
- Lack of understanding and declining love.
- Lack of dialogue and communication is responsibilities to create more gaps.

- Respecting each other point of view to develop harmony is essential.

4. Juvenile Justice Act (JJ Act):-

(14/12/2011)

- The meaning of juvenile.
- Children involved in crime.
- A child/Adolescent below 15 yrs of age can't be harassed in the police station.
- They cannot be kept in the lock up.
- They cannot be arrested without warrant.

5. Science in daily life:-

(20/2/2012)

- Visit to national science centre.
- Scientific miracles in daily life.
- Use and misuse of mobile phone.
- Science in the kitchen.
- How science has made our life easy.
- Science and entertainment.

6. Examination Stress:-

- **What is stress and how it affects our physical and mental well being.**
- **What are main symptoms of stress**
- **The main Causes of stress**
 - Psychological
 - Social
 - Familial
 - Peer Pressure
- **How to combat stress due to examination**
 - Making of time table
 - Following time table continuously
 - Pre preparation of the subjects
 - Focusing more on the difficult subject
 - Taking care of health
 - Good eating habits, exercise
 - Good home environment, parent support
 - Meditation

Computer Literacy and Functional English Course

Skills development through educational/vocational programmes aims to empower youth for increasing employability. In ISST Saathi youth resource centre, we conduct two comprehensive 6 months course on computer applications and functional English. Both school going and school dropout youths are encouraged to join these courses 85 children passed out during last session that ended in the month of December 2011. Presently 81 children are enrolled in these courses that are going to complete in the month of June 2012. From July 2012, next Session of these courses will start 20 children of domestic workers are presently pursuing these course we intended to link more in the coming session.

Life Skills:-

Three life skills/soft skills workshop were conducted and follow up of these workshops were also done to measure the impact of the training. These workshop mainly included children from slums, both school going and dropouts. The main topics covered were.

1. Listening Skills
2. Cooperation
3. Friendship
4. Violence
5. Anger Management
6. Respecting each other
7. Effectives Communication
8. Gender Sensitization
9. Relationship
10. Understanding
11. Value Creation

Use of Innovative Methods

By working with youth and children at saathi centre we realized that it is very important to come up with innovative ideas in order to make the task interesting and complete it effectively. Therefore making discussion group meetings activity based like making short-skits on the topics, Singing Songs , Writing stories etc. proved more fruitful them just classroom type of learning.

Knowledge Transfer through Peer Educators

Knowledge transfer technology, used by companies works tremendously with children too. Children hesitate to ask doubts and problems from teachers but if they have a senior peer they very comfortably communicate

their doubts. This simple activity in our centre shown effective results by using knowledge transfer by peers. This helps in saving time and when projected on a larger scale it also helps in cost cutting.

Increasing Employability

In saathi centre we have found that by just providing them with skills in language and computers will not suffice their future need. It is therefore far more important to provide them a more value added package like life skills, soft skills, personality development, guidance, career guidance and even creating some activities for their spiritual development.

RTI Camps /Workshops

The purpose of organizing RTI Camps and workshops is to appraise the marginalized sections about transparency in public governance.

During the workshops we took up following issues to develop a clear understanding and the true nature of RTI law.

1. What do we mean by public participation in democracy?
2. What is transparency?
3. How everybody is a tax payer and is entitled to know the accounts of tax paid by public to the government.
4. Right to information act is a tool to open the deadlocks, not a weapon to encourage fight and violence.
5. How to use RTI for individual and mass welfare.
6. How to write RTI application and appeals.
7. All the important sections of RTI act.
8. What is public audit?

RTI Pressure Group

RTI help desk has formed two RTI pressure groups in the community. Members of these groups are young girls and boys of our community

The pressure groups have been provided with advance training for the use of RTI act and for spreading awareness regarding the benefits of the act. Pressure groups have identified the issues of common interest in the community and decided to file RTI applications taking these issues one by one. The issues taken by the groups so far are.

1. Pathetic/non working conditions of community toilet blocks.
2. Worsening condition of public parks.
3. Non-functioning of garbage collection dept of Municipal Corporation of Delhi (MCD)

SUCCESS STORIES OF RTI

Name: - Sanjay Bala/ Mithlesh

Address: - A5/87 Rajveer Colony Kondali Delhi-

Background: - The client has been married for 17 yrs. She suffered harassment for almost four years. She left the marital home, when she couldn't take the torture any longer. Her husband filed for divorce in the court. She fought the case for maintenance and custody of child. In one of her visits to marital home she came to know that her husband had taken ex-party divorce from her. She had no knowledge about it as no summons were served on her.

Problem: - The court had granted her ex-party divorce, she had not received any summons. She wanted to revoke the decision, and find out where the summons were received.

Solution: - Her Case was heard and a Right to Information was filed against the court, to get the copy of the summons sent to her, which was never received by her. The court could not give any help to her as they wanted her to go through court procedure and pay to get the copies. Moreover, the court does not come under jurisdiction of the RTI. So her case was filed at Crime against Women cell, Krishna Nagar. But it was of no avail, as police did not help her in anyway. A letter was sent to Chief Minister, U.P and district Magistrate Bulandshahar. An order was passed from court to dismiss the ex-party decision. A R.T.I was also filed with Crime against Women Cell asking them to summon client's husband. Conciliatory proceeding took place at the women cell and reconciliation was arrived at.

Follow Up:-The client is living with her husband in her marital home.

Name: - Rajneesh

Address: - 1/63, Khichri pur, Delhi-

Date o Registration:-17th Sep. 2011

Background: - Rajneesh applied for a job in Delhi Transport Corporation (DTC).

Problem: - After a long wait, he visited DTC office, where he was told that he has to wait longer. After that he went many a times but got no response from them.

Solution: - Rajneesh visited the RTI Help Desk at Saathi Centre. A R.T.I application was sent to General Manager at DTC. He promotes received a reply from the office that he has been selected and very his call would take some time to come. They shared the list of selected condition with him. He was satisfied.

Name: - Triloki Nath

Address: - 11/465, Kalyan Puri Delhi -91

Date of Registration: - 9th November 2011

Background: - The client is a poor labourer, with three daughters and a son. His daughter, who is a minor was tempted by someone and they both were absconding.

Problem: - The client went to the Police Station Kalyan Puri, to file a report for the missing daughter. The police personnel refused to write the FIR, as they felt the girl had a one away at her own will Client gave the details of the man, but still Police refused to help.

Solution: - The client approached the help desk to help him getting his complaint lodged. A visit was made to the Police Station, but the same response that the girl must have gone willingly, was given, so no need to write an FIR was, given. Hence a R.T.I letter was sent to the D.C.P, Kalyan Puri, Under Sec. 7(1). Immediately, the first information report was written and the concerned department was directed to take action.

Name: - Sh. Jiya Lal Bhaskar

Address: - B-18/304, Indira Camp, Kalyan Puri Delhi-

Date of Registration: - 14th Dec. 2011.

Background: - The client worked in a private company, Group- 4, Security India Pvt.Ltd. for 5 years. He was under paid. When he request his employers to raise the salary, an order of his termination was issued. He refused to sign the letter. For this he was beaten up and pressurized to sign the letter, but he ran away to save his life.

Problem:- The client was being harassed by his office. They had beaten him up and were putting pressure on him to resign.

Solution: - The client came to know about the R.T.I desk through a R.T.I camp. Though a private company does not fall in the purview of R.T.I, still we took up the cause. A complaint was written to labour Ministry. And also asked them to give the guidelines and provision for welfare of labour in private Sector. Labours Ministry directed the R.T.I to Zonal labour commission for further action. Due to the intervention of Zonal Labour Commission the employers of private company felt under pressure. They called up the client for reconciliation and to rejoin the company. Matter is under consideration.

Name: - Baby Kaur

Address: - E-87/242, Block 19-20 Kalyan Puri, Delhi-91

Date of Registration: - 31st January, 2012

Background: - The client's had opened an account in Punjab National Bank. In her account her name was wrongly registered. This was creating problems for her to use her bank account.

Problem: - The client went to the bank to get her name corrected, and took her photo identity Card as a proof. The bank refused to accept the card as a valid proof of her identity. She approached the R.T.I help desk. A R.T.I was lodged against the bank.

Solution: - The bank responded positively and accepted the photo identity card as a proof and changed her name as per the identity card.

Name: - Gayatri Devi

Address: - B-1865, Holambi Kalan, Delhi-82

Date of Registration: - 3rd January 2012.

Background: - Client is an old woman, staying with her family. She had a Below Poverty Line (BPL) Card, which had to be renewed.

Problem: - Client deposited her BPL Card with the concerned deptt. For renewal. Even, after months, she didn't get her new card.

Solution: - She approached R.T.I help desk. A letter was written to food and supply Authorities I.T.O. They transferred the complaint to regional office. However they gave a partial and incomplete response. So, a first Appeal was filed, in which the Appellate Authority ordered to get the renewed ration card made, immediately an enquiry was also conducted to expediate the matter.

Name: - Deepak Prasad

Address:- House No. 62, Humayun pur, Safdarjung Delhi

Date of Registration: - 3rd Oct-2011

Problem: - Client came to know about the RTI help desk through a volunteer with the help desk. He approached the help desk for his mark sheet problem. Client studies in P.G.D.A.V College New Delhi. In his exam papers, for which he had appeared but in two he had been shown absent.

Solution:- At the help desk, the client was advised to give a complaint to college authorities. The college forwarded the copy of the complaint letter and the attendance sheet where he had been marked present to the Registrar, South Campus. In the meantime, a RTI application was also filed to get the information regarding marks.

Solution: - Acting on the Right to Information, the University issued a new mark sheet, in which the client had passed in all his exams.

Name: - Ravi Kant

Address: - 30/73, Trilok Puri Delhi -91

Date of Registration: - 9th December 2011.

Problem: - The client passed his XIITH exam with good marks. He applied under a meritorious Scholarship scheme by Central Board of Secondary Education (CBSE). Despite being eligible for the Scholarship, he didn't get any response.

Solution: - Through the RTI help desk, the client filed an application in CBSE and got the conformation that he is eligible for the Scholarship. He was also informed that he also falls in the list of Scholarship awardees. Because of the RTI, his many other friends also have benefitted.

Vocational Training Workshops:-

These workshops Impart vocational skills to the young children of domestic workers and other weaker sections of community. They have proved to be very beneficial and enriching in various manners.

- They learned to work together as a group.
- To share materials with Co-learners.
- To share their previous knowledge with others.
- Learned new skills or improved the skills they had informally gained.

Theatre Activities:-

Including children and youth in theatre activities is in fact a part of personality development apart from inculcating creativity, imagination, positive attitude and also sensitize them towards the issues, our society is confronting on day to day basis.

Theatre group activities are performed twice a week. The facilitator of the group is our peer trainer Jeevkant Jha, who has been associated with ISST for the last 10 years as a student. He had been participating in theatre activities of ISST since then and was interested in transferring his skills to the newer members of the group. Under his leadership the group has not only performed in various occasions but also created two new plays.

A total number of five street plays were performed during different occasion at Saathi Centre & also inside the community. Following are the details of the theatre group & records of their performance.

| S. No. | Names | Address | dqN rks iqNks th (kuch toh pucho ji) | eSa xqugx kj gwı (Mai Gunah gaar Hu) | ftanxh dc cnysxh (Jindagi Kab Badlegi) | vkvks gkFk feyk, (Aao Haath Milaye) | Positive Chain |
|--------|--------------|-------------|--|--|---|--|----------------|
| 1. | Amit Gupta | Kalyan Puri | ✓ | ✓ | ✓ | ✓ | |
| 2. | Amit Kumar | Kalyan Puri | ✓ | ✓ | ✓ | ✓ | |
| 3. | Nitesh | Trilokpuri | ✓ | ✓ | ✓ | ✓ | |
| 4. | G. Kameshwar | Trilokpuri | ✓ | ✓ | ✓ | ✓ | |
| 5. | Naziya | Trilokpuri | ✓ | | | ✓ | |
| 6. | Shane Alam | Trilokpuri | | | | ✓ | |
| 7. | Pooja | Trilokpuri | ✓ | | ✓ | | |
| 8. | Golu | Trilokpuri | ✓ | | ✓ | | |
| 9. | Babli | Kalyan Puri | ✓ | ✓ | ✓ | ✓ | |
| 10. | Afsana | Kalyan Puri | ✓ | ✓ | ✓ | ✓ | |
| 11. | Jyoti | Trilokpuri | ✓ | ✓ | ✓ | | |
| 12. | Sanjana | Trilokpuri | ✓ | ✓ | ✓ | | |
| 13. | Neelam | Trilokpuri | | ✓ | ✓ | | |
| 14. | Pushpa | Trilokpuri | | ✓ | | | |
| 15. | Prayanka | Trilokpuri | | ✓ | ✓ | | |
| 16. | Akash | Kalyan Puri | | ✓ | | ✓ | |
| 17. | Manish | Kalyan Puri | | ✓ | | ✓ | |
| 18. | Mirtunjay | Kalyan Puri | | ✓ | | ✓ | |

| | | | | | | | |
|-----|-----------------|-------------|---|---|---|---|---|
| 19. | Manorma | Kalyan Puri | | ✓ | ✓ | | |
| 20. | Soni Kaur | Trilokpuri | | ✓ | ✓ | ✓ | |
| 21. | Deepak | Phase 3 | ✓ | | | | |
| 22. | Annu | Kalyan Puri | ✓ | | | | ✓ |
| 23. | Neha | Kalyan Puri | ✓ | | | | |
| 24. | Amreen | Kalyan Puri | ✓ | | | | ✓ |
| 25. | Khushboo | Kalyan Puri | ✓ | | | | ✓ |
| 26. | Shalu | Kalyan Puri | ✓ | | | | ✓ |
| 27. | Nisha | Kalyan Puri | ✓ | | | | ✓ |
| 28. | Soni | Kalyan Puri | ✓ | | | | ✓ |
| 29. | Jaya | Kalyan Puri | ✓ | | | | ✓ |
| 30. | Manisha | Kalyan Puri | | ✓ | ✓ | | |
| 31. | Anuj | Indrapuram | ✓ | | | | ✓ |
| 32. | Kalidin (Banty) | Kalyan Puri | ✓ | | | | ✓ |
| 33. | Vandana | Kalyan Puri | ✓ | | | | ✓ |
| 34. | Rakhi | Kalyan Puri | | ✓ | ✓ | | |
| 35. | Minakshi | Kalyan Puri | ✓ | | | | ✓ |
| 36. | Kanchan | Kalyan Puri | ✓ | | | | ✓ |
| 37. | Premlata | Trilokpuri | ✓ | | | | ✓ |
| 38. | Annu | Kondli | ✓ | | | | ✓ |
| 39. | Shobha | Trilokpuri | ✓ | | | | ✓ |
| 40. | Vijay | Kalyan Puri | ✓ | | | | |
| 41. | Poonam | Trilokpuri | ✓ | | ✓ | | ✓ |
| 42. | Amarjeet | Kalyan Puri | | | ✓ | | |
| 43. | Nirmala | Kalyan Puri | | | ✓ | | |

| | | | | | | | |
|-----|---|-------------|---|--|--|---|--|
| 44. | Imran | Kalyan Puri | | | ✓ | | |
| | Performance At Trainer:- Jeevkant Jha | | 17 Block K.P. During RTI Workshop | Saathi Center K.P. During Bal Utsav | Saathi Center K.P. During SDTT Workshop | 5 Block Khichripur During Domestic Workers Meeting | Saathi Center K.P. During Womens day Celebration |

Bachpan

1. Children of domestic workers and other economically weaker sections have peculiar problem of lack connections probably because of their abusive surrounding. (ISST has developed a no. of concentration games to improve their lives)
2. Most of them are left on their own in the absence both the parents. Although we are taking care of 4 yrs and above children, a lot of younger one's (1-3 yrs) are in extreme need of crech facilities.
3. Lack of nutrition at an early stage may lead to major health hazardous in later life, which happens with most of the people of **EWS**. Specially with girls and women. (With the help of Australian high commission) ISST has stated twice a week nutrition programme for younger children which included not only nutritious diet but also awareness to prepare low-cost nutritious food).

Bal Utsav "MAKSAD"

Maksad is a yearly event in which we include youth, children their parents and other members of the community.

We celebrated "**MAKSAD**" on 30th November 2011. The main attraction of this event was an amazing Kathputli show by a group from Rajasthan named "**Rajasthan Samagra Sewa Sangh**". The show "**Mohan Se Mahatma**" depicted the life of Mahatma Gandhi since his childhood. The artists of the puppet show were all from rural Rajasthan. They researched for six months to prepare the show. Children, youth and others were so much impressed by the show that they demanded the show to be repeated next year too. Numbers of rare facts about Gandhi Ji were disclosed to children like Gandhi Ji's nick name in his childhood days was "**Moni**". He also ate meat and drank liquor once in his life. The purpose was to show that even Gandhi Ji was an person like us but he evolved to become extra ordinary by learning to create value in the society.

Monthly Balmanch

Theme based activities were introduced in monthly Bal Manch programmes.

Month wise themes and related activities were as follows.

October:

- In the month of October the theme was “Mahatma Gandhi” children of the centre staged two plays depicting life of Mahatma Gandhi.
- Songs on Mahatma Gandhi and social and communal harmony were sung.
- Prize distribution.

November:

- Celebrated in 14 Nov-2011 on the occasion of Nehru Ji’s birthday.

Theme – Nehru Vision

- A spit on Nehru’s India was presented by the girls of 18 Block Kalyan Puri.
- “Hum Honge Kaamyan” song by all the children.

December – 2011, 24/12/2011

Christmas Day – The sprit of Christmas:

Two plays on poverty and struggle and how santaclause helps us to standup even when facing the rainy days.

- Craft and painting of Christmas
- Prize distribution.

January – 25/1/2011 - 28/1/2012

Republic Day: - Saraswati Vandana

- A dance drama was performed by children depicting all the major festivals of the India.
- Speeches by children on the basis of their own understanding of the Republic Day.
- Prize distribution.

February- 28/2/2012

Theme- Sports/Games

Following sports competitions were organized.

- 100 meters & 200 meters race for boys/girls (Group 12-15 yrs.)
- Spoon/lemon race for younger children.
- Blind fold race for grown up children.
- Cultural programmes.
- Prize distribution.

March

Theme – Kahaani (Story)

Children were told stories regarding how to help others and role plays were made by children. Children were asked to create stories based on their own experience.

Staff Training

Staff training included three major-components

- (1) Workshops with GRC
- (2) Workshop for Saathi Centre Staff
- (3) Training for **C.W.S.N.**

(1) Workshop with GRC:

These workshops were organized to have combined sessions of GRC and ISST staff. The purpose is to develop better understanding and coordination among the staff and also to visualize problems in proper perspective and reach acceptable solutions.

The topics of these workshops were

1. **Pressure group**
 - Need for pressure groups in a community.
 - How to form a pressure group.
 - Benefits of having a pressure group in the community.
 - Training of pressure groups.
 - How to motivate volunteers to join a pressure group.

2. Performance Enhancement

- How to identify time wasters (Talking over mobile, Gossiping, Chatting etc.)
- Innovative learning and teaching (Making best use of waste material, teaching through activities etc.)
- Effective communication and timely communication among staff members.

(2) Saathi Centre Staff Training:

Saathi Centre staff training took place mostly during monthly staff meetings. These meetings were meant to create understanding among staff members to develop an attitude of helping and supporting each other and also learning from each other. The exercises/ activities were undertaken to minimize criticisms and complaints and to maximize harmony and dialogue.

(Guided meditation and introspection techniques were used)

(3) Training for children with Special Needs (C.W.S.N):

1. Understanding Disability
2. Need assessment of the child, family & community
3. Community based rehabilitation- tools interventions
4. Government schemes & resource building

1. UNDERSTANDING DISABILITY

- To establish the present understand of the participants regarding disability
- To facilities the group to experience what the world mat be like for the challenged
- To introduce the difference in terms disabled & challenged
- The importance of fostering an attitude towards enabling the challenged rather than 'helping' them.
- Introducing the concept of INCLUSION.
- The difference between diagnostic services & rehabilitative services
- Introduce child development milestones for normal children
- Introduce the different classification of challenges as per the disabilities act.
- General process through which diagnosis is made and the rehabilitative services are provided (Different professional in the disability sector & their respective role)

2. NEED ASSESSMENT OF THE CHILD, FAMILY & COMMUNITY

- Factors that contribute towards making challenged disabling – socio economics factors attitude, myths, unawareness, lack of services etc.
- The need to assess the needs of not only the child, family and the community
- Impact of disability on the family specially
- To facilitate development of a tool that will help together all the relevant information.
- Skills required together appropriate information- empathetic listing & focused questioning
- Developing a plan of action based on the needs & resource available to each child
- Understanding education in a boarder framework (it not being only academics)

3. COMMUNITY BASED REHABILITATION-TOOLS & INTERVENTION

- Introduce some on the common tools- Portage
- Demonstrate its usage with children & possible interventions
- Introduction to individualized Education plans & their purpose

- Good practices to initiate work with children with CP, Autism, Multiple challenges, Visual impairment, hearing impairment, intelligent challenges
- Aids and appliances that help the children become independent
- Making some aids, appliances, teaching aids using commonly available materials

4. GOVERNMENT SCHEMES & RESOURCE BUILDING

- Introduction to equal Opportunity Act, National Trust Act
- Various Delhi Government schemes for the challenged
- Facilities provided by the government and how to avail them
- Sarv Shiksha Abhiyan & it implications
- UNCRPD
- How to educate and inform parents, siblings, community regarding disability rights & abilities
- Making a directory of resource for the community

Staff Training at a glance

| S.No. | Date | No of Participants | Type of Training/Meetings | Agenda/Topic of Discussion |
|-------|------------|--|--|--|
| 1. | 22/10/2011 | 12 GRC + Saathi Centre + Volunteers | Workshop with GRC | <ul style="list-style-type: none"> ➤ Co-ordination between GRC & Saathi Centre ➤ Importance of Pressure groups ➤ Benefits of having pressure groups in a community ➤ Self help group & financial empowerment |
| 2. | 2/11/2011 | 9 Staff & Volunteer | Training for C.W.S.N. | <ul style="list-style-type: none"> ➤ Types of disability. ➤ Reasons of disability. ➤ Slow-learning ➤ Steps to be taken to minimize the risk ➤ How to identify different kinds of disabilities |
| 3. | 23/12/2011 | 15 | Training for ISST & GRC staff | <ul style="list-style-type: none"> ➤ Effective communication ➤ Time management ➤ Identifying Time Wasters ➤ Innovation / Initiation |
| 4. | 14/1/2012 | 19 | Workshop with GRC All staff members of Saathi Centre & GRC | <ul style="list-style-type: none"> ➤ Innovative learning and teaching ➤ How to make learning more attractive by developing innovative teaching aids ➤ Exercises and tasks |
| 5. | 3/2/2012 | 9 Saathi Centre (5) GRC (2) Volunteer (2) | Training for C.W.S.N. | <ul style="list-style-type: none"> ➤ Need identification ➤ Case studies ➤ Problems Solving ➤ Demonstration with three cases |
| 6. | 10/2/2012 | 10 | Meeting with GRC | <ul style="list-style-type: none"> ➤ Revisiting the mission of life ➤ Mission achieving strategies ➤ Time wasters ➤ How to use time in a best possible way ➤ Learning from each other |

IMPACT

- Linking domestic workers with GRC health camps and clinics have made their access to health services very easy (free medicines are provided to them including pregnancy tests and iron/calcium supplement)
- The impact of RTI help desk is tremendous. This has proved helpful in obtaining full quota of ration, school admission, getting certificates made and most importantly the RTI has worked in getting police into action (Success stories attached)
- Group and individual legal counseling by G.R.C lawyer helped creating the understanding of the law and legal system specially the supreme Court's guideline on law of arrestation of women proved extremely helpful (Earlier the local police used to pick up women any time now they know that no women can be arrested or called in the police station between 6 P.M to 6 A.M and also only women officer can arrest or call a women at police station) Many women & girl had pathetic stories of police station harassment.
- Community meeting to improve gender sensitivity have started showing results as many women have enrolled their daughters in schools, GRC's adult education, open schools and vocational courses.
- After Saathi Centre and GRC's regular intervention and communication with ration(PDS) department, all the ration shop owners have started giving full quota of rations with correct charges (Money) and within right time.
- Our Bachpan centre at 18th Block Kalyan Puri where there are mostly tribal communities and baggers, The programme has made sea change. Many children who have been admitted to government schools are first generation learners. Their behaviors and day to day lives have shown a visible change like wearing clean clothes, cutting nails, not using abusive language and also frequent fightings in their neighborhood have reduced.
- Through regular parents counseling sessions parents are now making some changes in their child care activities. Specially sending their children to schools and adding nutrient contents to their diets.
 - Youth resource centre has the potential to change over all scenario of the community, which is infamous for its adolescent crimes like pick pocketing, stealing, street fights and also drug abuse. Since its inception Saathi Centre has trained approximately 1000 youths in computers, English Speaking, Mobile repairing, Electrician, Book binding courses and also empowered them through life skills, Theatre, RTI and other programmes .The improved community environment is quite visible and police reports also show decline in crime rate (although we have yet to obtain a written document.)

Overall Assessment

ISST's contribution to the community

- Constantly spreading awareness in the community, related to rights, public provisions, education, health and cleanliness.
- It is working hard to ensure that the next generation is educated and well aware about the present scenario and opportunities that are there in the society.
- Providing family counseling on issues like dowry, domestic violence, family concept etc.
- Also helping people in launching police complaints, who are badly exploited by official when they come for registering their complaints.
- Regular legal advice has boosted the confidence level of community women.
- Many families in the communities issued ration cards, income certificates, birth certificates, caste certificates through complaints and RTI's by ISST staff.
- Our collaboration with GRC in providing vocational training to domestic workers and their daughters.

Differences That ISST Has Made

- Change in attitude of community people can be clearly seen, They are moving towards a better life style as oppose to earlier.
- People have started realizing importance of education, health and hygiene knowledge level of youth has improved through various course trainings and remedial classes.
- There is an increase in the number of children going and attending schools.
- Our mission of promoting girls education has also shown positive results.

Relationship With and Key Learnings from The Community

Spirit of Living Life Completely: We realized that inspite of not getting so many luxuries of the life these people look happy and try to live life at the fullest, So we too feel motivated by them to live life with satisfaction and face the hardships of life with courage.

Learned to be Thankful: After seeing the hardship that these women (Specially Domestic Workers) go through, we realized how blessed were we. We had never given a second thought to the education and other privileges we have received and lives we have carved for ourselves. It made us realized that we should put our education to good use in everyway possible and by no means should we let it go waste.

Sweet and Sour Tastes Best: Although being friendly and informal is a kind of behavior that works best most of the time, it is also important to be strict at times when required, Creating an informal environment is the best way to communicate but if it leads to indiscipline, something needs to be done. So we had to be harsh occasionally to bring back on track. We also strictly stay off from any kind of favoritism and partiality.

Relationship with Trust

Work Culture, Transparency and Harmony: Some of the ISST staff has been associated with the trust for quite some time but the staff at community centre had a very short span of interaction with SDT staff. Upon discussion it was found that they (Staff at community centre) had a wonderful experience of this short span as everyone appreciated a very friendly gesture of monitoring as well as other visiting members. Organizational support and transparency in all matters is key to such a high level of motivation of ISST staff involve with this project.

Recommendations and Suggestions

After analyzing the situation at ISST, neighboring communities, discovering various problem areas, discussing with various staff members and taking suggestions from them the following recommendations have been given.

- Information, education and communication (IEC) are the key to empowerment of any marginalized group. A more focused approach is needed in this regard including audio-visual media.
- Capacity building activities in professional skills as well as right's issues especially issues effecting day to day life, like getting rations, making birth/death and other certificates, availing health benefits etc. need to be increased. Non-availability of time for themselves leaves a very lasting and negative effect on the health of domestic workers, So a more focused preventive health and nutrition programme (Workshops and visual manuals can be printed) can be floated.

- There are other women counterpart who are equally effected by professional and social hazardous like women construction worker, women fruit and vegetable vendors and urban home based workers (doing sap-sorting, embroidery making newspaper envelops through out the day and earning very little) They may be included in the programme or as separate groups.
- Women domestic workers and other full time engaged women from economically weaker sections always have fear and tensions of leaving their smaller children (1 to 3 years) behind. There is no government or NGO run creche to take care of very young children. In the absence of this facility many of them have to leave the work or else they leave children on the Marcy of their neighbours, as they are not allowed to take these children to their workplaces. The facility for a **crèche** is highly recommended.
- The domestic workers are mentally physically and emotionally tired lot. There is an absolute absence of entertainment in their lives. It is observed that there is special need for some entertainment activities/ programmes and space (May be called recreation centre) where they can enjoy atleast some portion of their lives.
- The daughters of domestic workers are unable to sustain their studies as gradually they also get absorbed in the trade of their mothers. It is important to enroll them in some kind of training or open schooling to ensure a better employability or at least in a good bargain position. Also training them to protect themselves from secual harassment and other kind of sexual crime and abuse is most important which requires special and expart efforts.

List of Annexure

1. Domestic Workers List
2. Computer Course Students
3. Functional English Students
4. Youth Group Discussion Participants List
5. Electrician Training Workshop Students List
6. Life Skills Workshop Participants
7. RTI Camps Participants
8. RTI Workshops Participants
9. Balmanch Participants
10. Bachpan Students List
11. List of Students Admitted in Schools
12. Pressure Group-RTI
13. Pressure Group Domestic Workers

DOMESTIC WORKER MEETING

OCT-2011

19-10-2011

Venue- Mandawali - जिन महिलाओ ने हिस्सा लिया

Topic – Impotance of Money Managment & Micro-Finance

| S.No. | Participant's Name | Address |
|-------|--------------------|--------------------|
| 1. | Saraswati Devi | 44 Harijan Basti |
| 2. | Meena | 54 Harijan Basti |
| 3. | Saraswati | 128 Harijan Basti |
| 4. | Sharmila | 121 Harijan Basti |
| 5. | Meera | 161 Harijan Basti |
| 6. | Salam | 15 Harijan Basti |
| 7. | Kamlesh | 12 Harijan Basti |
| 8. | Shahnaaj | 68 Harijan Basti |
| 9. | Champa | 10/3 Harijan Basti |
| 10. | Jitan | 24 Harijan Basti |
| 11. | Reeva | 24 Harijan Basti |
| 12. | Amola | 24 Harijan Basti |
| 13. | Ratna | 33 Harijan Basti |
| 14. | Vinod | 77 Harijan Basti |
| 15. | Gulnaaj | 168 Harijan Basti |
| 16. | Shahnaaj Jahan | 58 Harijan Basti |
| 17. | Maya Devi | 17 Harijan Basti |
| 18. | Noorjahan | 72 Harijan Basti |

| | | |
|-----|------------|---------------------|
| 19. | Shanti | 17 Harijan Basti |
| 20. | Sunita | 07 Harijan Basti |
| 21. | Neelam | 07 Harijan Basti |
| 22. | Narfaatam | 57 Harijan Basti |
| 23. | Firoja | 79/71 Harijan Basti |
| 24. | Rubi Began | 45 Harijan Basti |
| 25. | Rajia | 12 Harijan Basti |
| 26. | Anjum | 82 Harijan Basti |
| 27. | Salma | 15 Harijan Basti |

DOMESTIC WORKER MEETING

OCT-2011

25-10-2011

Venue- 18 Block - जिन महिलाओ ने हिस्सा लिया

Topic- Health problems & importance of nutritional intake

| S.No. | Participant's Name | Address |
|--------------|---------------------------|----------------------|
| 1. | Suman | B-18 Kalyan Puri |
| 2. | Gajra | B-18 Kalyan Puri |
| 3. | Devki | B-18/955 Kalyan Puri |
| 4. | Nindiya | B-18/455 Kalyan Puri |
| 5. | Ranjana | B-18/356 Kalyan Puri |
| 6. | Shobha | B-18/326 Kalyan Puri |

| | | |
|-----|----------|----------------------|
| 7. | Kaanta | B-18/60 Kalyan Puri |
| 8. | Radha | B-18/412 Kalyan Puri |
| 9. | Rajwati | B-18/385 Kalyan Puri |
| 10. | Sunita | B-18/299 Kalyan Puri |
| 11. | Maya | B-18/356 Kalyan Puri |
| 12. | Puspa | B-18/160 Kalyan Puri |
| 13. | Mayadevi | B-18/330 Kalyan Puri |
| 14. | Santosh | B-18/501 Kalyan Puri |
| 15. | Saroj | B-18/50 Kalyan Puri |
| 16. | Ramrati | B-18/324 Kalyan Puri |
| 17. | Neeraj | B-18/318 Kalyan Puri |
| 18. | Laali | B-18/356 Kalyan Puri |
| 19. | Puspa | B-18/324 Kalyan Puri |
| 20. | Kiran | B-18/322 Kalyan Puri |
| 21. | Anita | B-18/322 Kalyan Puri |
| 22. | Lalpari | B-18/326 Kalyan Puri |
| 23. | Puspa | B-18/324 Kalyan Puri |
| 24. | Shalu | B-18/322 Kalyan Puri |
| 25. | Indira | B-18/501 Kalyan Puri |
| 26. | Phulwati | B-18/50 Kalyan Puri |

DOMESTIC WORKER MEETING

NOV-2011

11-11-2011

Venue- Khichri Pur 6 Block - जिन महिलाओ ने हिस्सा लिया

Topic – Child Care & Inculcating good habits

| S.No. | Participant's Name |
|--------------|---------------------------|
| 1. | Kaanta |
| 2. | Sarla |
| 3. | Rashmi |
| 4. | Rubi |
| 5. | Bhagwati |
| 6. | Sumitra |
| 7. | Sona |
| 8. | Maya |
| 9. | Parbha |
| 10. | Sanjana |
| 11. | Shobha |
| 12. | Swati |
| 13. | Neha |
| 14. | Anita |
| 15. | Pooja |

| | |
|-----|---------|
| 16. | Ranjana |
| 17. | Suman |
| 18. | Mona |
| 19. | Deepa |
| 20. | Lalita |
| 21. | Kusum |
| 22. | Saroj |
| 23. | Rajwati |
| 24. | Shivani |
| 25. | Haseena |
| 26. | Nimmi |
| 27. | Parwati |
| 28. | Poonam |
| 29. | Maya |
| 30. | Geeta |

DOMESTIC WORKER MEETING

NOV-2011

25-11-2011

Venue- 19/20 Block - जिन महिलाओ ने हिस्सा लिया

Topic – Home remedies

| S.No. | Participant's Name | Address |
|-------|--------------------|----------|
| 1. | Harwani Kaur | E-87/39 |
| 2. | Sunita | E-87/115 |

| | | |
|-----|--------------|----------|
| 3. | Chandra Kaur | E-87/23 |
| 4. | Bunty Kaur | E-87/115 |
| 5. | Kamlesh | E-87/116 |
| 6. | Asha | E-87/41 |
| 7. | Rajeshwari | E-87/26 |
| 8. | Ishwari | E-87/108 |
| 9. | Barkha | E-87/140 |
| 10. | Poonam | E-87/148 |
| 11. | Sunita | E-87/127 |
| 12. | Pinki Kaur | E-87/96 |
| 13. | Baby Kaur | E-87/13 |
| 14. | Archna | E-87/132 |
| 15. | Vimla | E-87/2 |
| 16. | Sanju | E-87/196 |
| 17. | Usha | E-87/53 |
| 18. | Seetr Kaur | E-87/60 |
| 19. | Muddi | E-87/251 |
| 20. | Urmila | E-87/113 |
| 21. | Neelam | E-87/164 |
| 22. | Shanti | E-87/228 |
| 23. | Ailish | E-87/125 |
| 24. | Baby | E-87/128 |
| 25. | Jawan Kaur | E-87/8 |
| 26. | Baby | |
| 27. | Somwati | |

| | | |
|-----|------|--|
| 28. | Maya | |
|-----|------|--|

DOMESTIC WORKER MEETING

DEC-2011

5-12-2011

Venue- 17 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Formession of self help groups

| S.No. | Participant's Name | Address |
|-------|--------------------|----------------------|
| 1. | Soni Devi | 17/263 Kalyan Puri |
| 2. | Baby | 17/299 Kalyan Puri |
| 3. | Manju | 17/305 Kalyan Puri |
| 4. | Vimlesh | 17/283 Kalyan Puri |
| 5. | Jagga Devi | 17/281 Kalyan Puri |
| 6. | Pravesh | 17/286 Kalyan Puri |
| 7. | Ravita | 17/26-A Kalyan Puri |
| 8. | Rajwati | 17/26-A Kalyan Puri |
| 9. | Shakuntla | 17/58-B Kalyan Puri |
| 10. | Shakuntla | 17/286-B Kalyan Puri |
| 11. | Swati | 17/56-B Kalyan Puri |
| 12. | Anju | 17/26-A Kalyan Puri |
| 13. | Geeta | 17/286-B Kalyan Puri |
| 14. | Ranjana | 17/286-B Kalyan Puri |

| | | |
|-----|-------------|--------------------|
| 15. | Munesh | 17/281 Kalyan Puri |
| 16. | Bobby | 17/284 Kalyan Puri |
| 17. | Mala | 17/382 Kalyan Puri |
| 18. | Razia Begam | 17/309 Kalyan Puri |
| 19. | Vidya Rani | 17/129 Kalyan Puri |
| 20. | Bano | 17/38 Kalyan Puri |
| 21. | Prema | 17/41 Kalyan Puri |
| 22. | Kaushal | 17/81 Kalyan Puri |
| 23. | Babita | 17/30 Kalyan Puri |
| 24. | Seema | 17/13 Kalyan Puri |
| 25. | Mamta | 17/341 Kalyan Puri |
| 26. | Neetu | 17/125 Kalyan Puri |
| 27. | Sushma | 17/376 Kalyan Puri |
| 28. | Chanchla | 17/50 Kalyan Puri |
| 29. | Kamla | 17/50 Kalyan Puri |
| 30. | Sudha | 17/50 Kalyan Puri |

DOMESTIC WORKER MEETING

DEC-2011

22-12-2011

Venue-5 Block Khichri Pur - जिन महिलाओ ने हिस्सा लिया

Topic – Importance of breakfast

| S.No. | Participant's Name |
|-------|--------------------|
| 1. | Ranjana |

| | |
|-----|----------|
| 2. | Geeta |
| 3. | Kamla |
| 4. | Sona |
| 5. | Seema |
| 6. | Manorma |
| 7. | Ramwati |
| 8. | Sudha |
| 9. | Manju |
| 10. | Saila |
| 11. | Pravesh |
| 12. | Rajni |
| 13. | Urmila |
| 14. | Kiran |
| 15. | Rupa |
| 16. | Meera |
| 17. | Prabha |
| 18. | Geeta |
| 19. | Prakashi |
| 20. | Viramma |
| 21. | Saroj |
| 22. | Sushila |
| 23. | Prem |
| 24. | Ramwati |
| 25. | Usha |
| 26. | Kamla |
| 27. | Gomti |
| 28. | Champa |

DOMESTIC WORKER MEETING

JAN-2012

6-1-2012

Venue- 17-21 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Know your own body

| S.No. | Participant's Name | Address |
|-------|--------------------|---------------------|
| 1. | Manju | 17/305 Kalyan Puri |
| 2. | Shakuntla | 17/305 Kalyan Puri |
| 3. | Rajwati | 17/26 Kalyan Puri |
| 4. | Ravita | 17/371 Kalyan Puri |
| 5. | Geeta | 17/371 Kalyan Puri |
| 6. | Rajni | 17/31 Kalyan Puri |
| 7. | Boby Rani | 17/372 Kalyan Puri |
| 8. | Soni | 17/283 Kalyan Puri |
| 9. | Parvesh | 17/ 286 Kalyan Puri |
| 10. | Baby | 17/299 Kalyan Puri |
| 11. | Annu | 17/286 Kalyan Puri |
| 12. | Swati | 17/26-A Kalyan Puri |

| | | |
|-----|------------|----------------------|
| 13. | Rachna | 17/281 Kalyan Puri |
| 14. | Rajwati | 17/26-A Kalyan Puri |
| 15. | Bimlesh | 17/283 Kalyan Puri |
| 16. | Sony Devi | 17/285 Kalyan Puri |
| 17. | Roshni | 17/86 Kalyan Puri |
| 18. | Prema | 17/81 Kalyan Puri |
| 19. | Santosh | 17/56 Kalyan Puri |
| 20. | Savita | 17/295 Kalyan Puri |
| 21. | Meenakshi | 17/629 Kalyan Puri |
| 22. | Guddiya | 17/174 Kalyan Puri |
| 23. | Vidha Rani | 17/738 Kalyan Puri |
| 24. | Pooja | 17/152-A Kalyan Puri |
| 25. | Anita | 17/118 Kalyan Puri |
| 26. | Santosh | 17/223 Kalyan Puri |
| 27. | Kamlesh | 17/115 Kalyan Puri |
| 28. | Mamta | 17/111 Kalyan Puri |
| 29. | Soni | 17/376 Kalyan Puri |
| 30. | Meena Devi | 17/378 Kalyan Puri |

DOMESTIC WORKER MEETING

JAN-2012

24-1-2012

Venue- 21 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Home remedies & your Kitchen

| S.No. | Participant's Name |
|--------------|---------------------------|
| 1. | Sunita |
| 2. | Soni |
| 3. | Asha |
| 4. | Asha |
| 5. | Ohano |
| 6. | Pammi |
| 7. | Israt |
| 8. | Soni |
| 9. | Usha |
| 10. | Kosal |
| 11. | Meena |
| 12. | Sharda |
| 13. | Shanti devi |
| 14. | Mamta |
| 15. | Renu |
| 16. | Kiral |
| 17. | Ashu |
| 18. | Chanda |

| | |
|-----|---------|
| 19. | Lata |
| 20. | Babita |
| 21. | Hemlata |
| 22. | Munni |
| 23. | Maya |
| 24. | Sheetal |
| 25. | Mitlesh |
| 26. | Sheetal |
| 27. | Asha |
| 28. | Krishna |
| 29. | Reena |
| 30. | Santosh |

DOMESTIC WORKER MEETING

FEB-2012

16-02-2012

Venue- 11-12 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Health check up of pregnant women

| S.No. | Participant's Name |
|--------------|---------------------------|
| 1. | Sukhi Kaur |
| 2. | Rajni Kaur |
| 3. | Malti |

| | |
|-----|---------------|
| 4. | Indra |
| 5. | Tej Kaur |
| 6. | Deepo |
| 7. | Aarti |
| 8. | Seema |
| 9. | Gauri |
| 10. | Singaari Kaur |
| 11. | Sunita |
| 12. | Anaro |
| 13. | Roopa |
| 14. | Jyoti |
| 15. | Afrana |
| 16. | Baano |
| 17. | Leena |
| 18. | Prabha |
| 19. | Ganga |
| 20. | Guddi |
| 21. | Durga |
| 22. | Parwati |
| 23. | Shobha |
| 24. | Leelo |
| 25. | Shanti |
| 26. | Lalita |
| 27. | Soni |
| 28. | Fhool Kaur |

| | |
|-----|------------|
| 29. | Soni |
| 30. | Shanti |
| 31. | Sukhi Kaur |

DOMESTIC WORKER MEETING

MARCH-2012

06-03-2012

Venue – 19-20 Block (Kalyan Puri Jhuggi) जिन महिलाओ ने हिस्सा लिया

Topic – Health & Hygiene

| S.No. | Participant's Name |
|--------------|---------------------------|
| 1. | Kanta |
| 2. | Sabitri |
| 3. | Tara Devi |
| 4. | Preeti |
| 5. | Maya |
| 6. | Santosh |
| 7. | Kiran |
| 8. | Sakuntla |
| 9. | Amida |
| 10. | Kiran |
| 11. | Phulwati |
| 12. | Manju |
| 13. | Geeta |

| | |
|-----|------------|
| 14. | Maya |
| 15. | Sunita |
| 16. | Suninda |
| 17. | Radha |
| 18. | Lalpari |
| 19. | Geeta |
| 20. | Ranjna |
| 21. | Saabiya |
| 22. | Meena |
| 23. | Sarita |
| 24. | Madhu |
| 25. | Parwati |
| 26. | Madhunisha |
| 27. | Akali Devi |
| 28. | Renu |
| 29. | Surja Devi |
| 30. | Mobina |
| 31. | Sabana |
| 32. | Laxmi |
| 33. | Kumkum |
| 34. | Premwati |
| 35. | Manju |
| 36. | Shanti |
| 37. | Saroj |
| 38. | Anita |

| | |
|-----|--------------|
| 39. | Vidha |
| 40. | Gyanwati |
| 41. | Krishan Devi |
| 42. | Urmila |
| 43. | Babita |
| 44. | Parwati |
| 45. | Kiran |
| 46. | Bai Sahab |
| 47. | Gauri |
| 48. | Sugandha |
| 49. | Hamida |
| 50. | Rani |
| 51. | Anju |
| 52. | Brijesh |
| 53. | Musarit |
| 54. | Kanta |

DOMESTIC WORKER MEETING

MARCH-2012

14-03-2012

Venue – 18 Block Kalyan Puri (Jhuggi) जिन महिलाओ ने हिस्सा लिया

Topic – Health & hygiene

| S.No. | Participant's Name | Address |
|-------|--------------------|---------|
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| | | |
|-----|------------|----------|
| 1. | Sarla | E-29/22 |
| 2. | Kamla | E-29/237 |
| 3. | Sudha | E-29/18 |
| 4. | Rupa | E-29/20 |
| 5. | Ramwati | E-29/20 |
| 6. | Neetu | E-29/17 |
| 7. | Sanno Devi | E-29/17 |
| 8. | Sumitra | E-29/23 |
| 9. | Mithlesh | E-29/23 |
| 10. | Neelam | E-29/30 |
| 11. | Usha | E-29/29 |
| 12. | Meera | E-29/29 |
| 13. | Prabha | E-29/28 |
| 14. | Maya | E-29/08 |
| 15. | Shabnam | E-29/27 |
| 16. | Fareen | E-29/27 |
| 17. | Sona | E-29/06 |
| 18. | Urmila | E-29/10 |
| 19. | Seema | E-29/12 |
| 20. | Bhagwati | E-29/07 |
| 21. | Kamla | E-29/18 |
| 22. | Gomti | E-29/25 |
| 23. | Champa | E-29/27 |
| 24. | Prem | E-29/15 |
| 25. | Sushila | E-29/14 |

| | | |
|-----|-----------|----------|
| 26. | Rajni | E-29/215 |
| 27. | Ranjana | E-29/9 |
| 28. | Manorma | E-29/237 |
| 29. | Veer Amma | E-29/26 |
| 30. | kiran | E-29/19 |

DOMESTIC WORKER MEETING

MARCH-2012

15-03-2012

Venue – 5-6 Block Khidri Pur (Jhuggi) जिन महिलाओ ने हिस्सा लिया

Topic – Hygiene for self & ohters

| S.No. | Participant's Name | Address |
|-------|--------------------|----------|
| 1. | Sarla | E-29/22 |
| 2. | Kamla | E-29/237 |
| 3. | Sudha | E-29/18 |
| 4. | Rupa | E-29/20 |
| 5. | Ramwati | E-29/20 |
| 6. | Neetu | E-29/17 |
| 7. | Sanno Devi | E-29/17 |
| 8. | Sumitra | E-29/23 |
| 9. | Mithlesh | E-29/23 |
| 10. | Neelam | E-29/30 |
| 11. | Usha | E-29/29 |

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| 12. | Meera | E-29/29 |
| 13. | Prabha | E-29/28 |
| 14. | Maya | E-29/08 |
| 15. | Shabnam | E-29/27 |
| 16. | Fareen | E-29/27 |
| 17. | Sona | E-29/06 |
| 18. | Urmila | E-29/10 |
| 19. | Seema | E-29/12 |
| 20. | Bhagwati | E-29/07 |
| 21. | Kamla | E-29/18 |
| 22. | Gomti | E-29/25 |
| 23. | Champa | E-29/27 |
| 24. | Prem | E-29/15 |
| 25. | Sushila | E-29/14 |
| 26. | Rajni | E-29/215 |
| 27. | Ranjana | E-29/9 |
| 28. | Manorma | E-29/237 |
| 29. | Veer Amma | E-29/26 |
| 30. | kiran | E-29/19 |

DOMESTIC WORKER MEETING

“MAHILA DIWAS”

MARCH-2012

21-03-2012

Venue – Saathi Centre Kalyan Puri Police Station

| S.No. | Participant's Name | Address |
|-------|--------------------|---------------------|
| 1. | Gudia | 19/136 Kalyan Puri |
| 2. | Prewati | 19/181 Kalyan Puri |
| 3. | Mamta | 19/136 Kalyan Puri |
| 4. | Karishma | 21/103 Kalyan Puri |
| 5. | Asha | 1/492 Kalyan Puri |
| 6. | Meena | 1/492 Kalyan Puri |
| 7. | Dhanno | 17/362 Kalyan Puri |
| 8. | Poonam | 21/333 Kalyan Puri |
| 9. | Ishrat | 21/442 Kalyan Puri |
| 10. | Hemlata | B-18 Indra Camp K.P |
| 11. | Rajiya | 17/136 Kalyan Puri |
| 12. | Urmila | 21/77 Kalyan Puri |
| 13. | Maya | 21/77 Kalyan Puri |
| 14. | Asha | 17/499 Kalyan Puri |
| 15. | Ashu | 13/433 Kalyan Puri |
| 16. | Naajim | 18/ Kalyan Puri |
| 17. | Rejina | 18/ Kalyan Puri |
| 18. | Munni Mehta | 21/83 Kalyan Puri |

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| 19. | Sona Devi | 17/56 Kalyan Puri |
| 20. | Asha | 17/317 Kalyan Puri |
| 21. | Malti | 17/314 Kalyan Puri |
| 22. | Ruma | 17/321 Kalyan Puri |
| 23. | Shivani | 17/316 Kalyan Puri |
| 24. | Sheetal | 17/371 Kalyan Puri |
| 25. | Kavita | 17/76 Kalyan Puri |
| 26. | Pooja | 17/350 Kalyan Puri |
| 27. | Asha | 17/442 Kalyan Puri |
| 28. | Hemlata | 17/108 Kalyan Puri |
| 29. | Chando Devi | 17/103 Kalyan Puri |
| 30. | Krishna | E-87/280 19-20 Block Kalyan Puri |
| 31. | Kusham | E-87/28 19-20 Block Kalyan Puri |
| 32. | Maya Devi | E-87/270 19-20 Block Kalyan Puri |
| 33. | Gurmeet Kaur | E-87/181 19-20 Block Kalyan Puri |
| 34. | Neetu Kaur | E-87/123 19-20 Block Kalyan Puri |
| 35. | Sunita | E-87/185 19-20 Block Kalyan Puri |
| 36. | Seema | E-87/187 19-20 Block Kalyan Puri |
| 37. | Komal | E-87/241 19-20 Block Kalyan Puri |
| 38. | Shashi | E-87/152 19-20 Block Kalyan Puri |
| 39. | Santosh | E-87/121 19-20 Block Kalyan Puri |

DOMESTIC WORKER MEETING

MARCH-2012

24-03-2012

Venue- 21 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Legal counselling

| S.No. | Participant's Name | Address |
|-------|--------------------|----------------------|
| 1. | Deepa | E-87/141 Kalyan Puri |
| 2. | Asha | E-87/41 Kalyan Puri |
| 3. | Bhagwani Kaur | E-87/302 Kalyan Puri |
| 4. | Meena | C.N-113 Kalyan Puri |
| 5. | Anita | C.N-319 Kalyan Puri |
| 6. | Bindu Kaur | C.N-360 Kalyan Puri |
| 7. | Seema | C.N-160 Kalyan Puri |
| 8. | Lata | C.N-296 Kalyan Puri |
| 9. | Geeta | C.N-264 Kalyan Puri |
| 10. | Bhagwani | C.N-406 Kalyan Puri |
| 11. | Dhani | C.N-406 Kalyan Puri |
| 12. | Shanti | C.N-257 Kalyan Puri |
| 13. | Naanki | C.N-402 Kalyan Puri |
| 14. | Bachni Kaur | C.N-403 Kalyan Puri |
| 15. | Saras Kaur | C.N-406 Kalyan Puri |
| 16. | Vimla | C.N-02 Kalyan Puri |
| 17. | Sunita | C.N-104 Kalyan Puri |
| 18. | Geeta | C.N-216 Kalyan Puri |

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| 19. | Banmala | C.N-148 Kalyan Puri |
| 20. | Meenu Kaur | C.N-128 Kalyan Puri |
| 21. | Manju | C.N-17 Kalyan Puri |
| 22. | Kamlesh | C.N-27 Kalyan Puri |
| 23. | Rachna | C.N-20 Kalyan Puri |
| 24. | Gayatri | C.N-15 Kalyan Puri |
| 25. | Jyoti | C.N-17 Kalyan Puri |
| 26. | Sharan Kaur | C.N-138 Kalyan Puri |
| 27. | Mariya | C.N-27 Kalyan Puri |
| 28. | Shanti | C.N-128 Kalyan Puri |
| 29. | Meet Kaur | C.N-114 Kalyan Puri |
| 30. | Neelam | C.N-130 Kalyan Puri |
| 31. | Kamlesh | C.N-59 Kalyan Puri |
| 32. | Suman | C.N-24 Kalyan Puri |
| 33. | Reena | C.N-25 Kalyan Puri |
| 34. | Somwati | C.N-130 Kalyan Puri |
| 35. | Dulari | C.N-260 Kalyan Puri |
| 36. | Neelam | C.N-260 Kalyan Puri |
| 37. | Lacchi | C.N-101 Kalyan Puri |
| 38. | Ramwati | C.N-405 Kalyan Puri |
| 39. | Mamta | C.N-316 Kalyan Puri |
| 40. | Savita | C.N-317 Kalyan Puri |
| 41. | Sushila | C.N-317 Kalyan Puri |
| 42. | RajKuamr | C.N-173 Kalyan Puri |
| 43. | Anguri | C.N-174 Kalyan Puri |

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|-----|-------------|----------------------|
| 44. | Pinki Kaur | C.N-122 Kalyan Puri |
| 45. | Preeti | C.N-140 Kalyan Puri |
| 46. | Pooja | C.N-162 Kalyan Puri |
| 47. | Seema | C.N-149 Kalyan Puri |
| 48. | Rani | C.N-137 Kalyan Puri |
| 49. | Anguri | C.N-187 Kalyan Puri |
| 50. | Maya | C.N-124 Kalyan Puri |
| 51. | Soni | 20/159 Kalyan Puri |
| 52. | Guddi | 20/151 Kalyan Puri |
| 53. | Rama | 20/159 Kalyan Puri |
| 54. | Neetu Kaur | E-87/192 Kalyan Puri |
| 55. | Baby kaur | E-87/195 Kalyan Puri |
| 56. | Manjeeta | E-87/199 Kalyan Puri |
| 57. | Urmila | E-87/113 Kalyan Puri |
| 58. | Shanti Kaur | E-87/112 Kalyan Puri |
| 59. | Laxmi | E-87/151 Kalyan Puri |

DOMESTIC WORKER MEETING

MARCH-2012

26-03-2012

Venue- 17-21 Block (Kalyan Puri Jhuggi) - जिन महिलाओ ने हिस्सा लिया

Topic – Hygiene for self & others

| S.No. | Participant's Name | Address |
|-------|--------------------|--------------------|
| 1. | Geeta | 17/245 Kalyan Puri |

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|-----|------------|--------------------|
| 2. | Anita | 20/120 Kalyan Puri |
| 3. | Seema | 17/43 Kalyan Puri |
| 4. | Ishrat | 17/335 Kalyan Puri |
| 5. | Sarojni | 17/299 Kalyan Puri |
| 6. | Maya | 17/299 Kalyan Puri |
| 7. | Sarju | 17/296 Kalyan Puri |
| 8. | Pramila | 17/295 Kalyan Puri |
| 9. | Maya | 17/239 Kalyan Puri |
| 10. | Noorjahan | 17/334 Kalyan Puri |
| 11. | Kackshah | 17/340 Kalyan Puri |
| 12. | Guddi | 17/334 Kalyan Puri |
| 13. | Jagwati | 17/ Kalyan Puri |
| 14. | Suman | 17/306 Kalyan Puri |
| 15. | Laxmi | 17/314 Kalyan Puri |
| 16. | Minto | 17/311 Kalyan Puri |
| 17. | Lata | 17/470 Kalyan Puri |
| 18. | Suman | 17/261 Kalyan Puri |
| 19. | Dharamwati | 17/450 Kalyan Puri |
| 20. | Shobha | 17/456 Kalyan Puri |
| 21. | Aman Devi | 17/597 Kalyan Puri |
| 22. | Savita | 17/380 Kalyan Puri |
| 23. | Rekha | 17/380 Kalyan Puri |
| 24. | Leela | 17/210 Kalyan Puri |
| 25. | Ramwati | 17/210 Kalyan Puri |
| 26. | Sarla | 17/388 Kalyan Puri |

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| 27. | Meera | 17/394 Kalyan Puri |
| 28. | Santosh | 17 Block Jhuggi Kalyan Puri |
| 29. | Sunita | 17/372 Kalyan Puri |
| 30. | Reena | 17/215 Kalyan Puri |
| 31. | Vidya | 17 Block Kalyan Puri |
| 32. | Rakhi | 17 Block Kalyan Puri |
| 33. | Suresh | 17 Block Kalyan Puri |
| 34. | Geeta | 17/486 Kalyan Puri |
| 35. | Nirmla | 17/24 Kalyan Puri |
| 36. | Annapurna | 17 Block Kalyan Puri |
| 37. | Shashi | 17/390 Kalyan Puri |
| 38. | Asha | 17/311 Kalyan Puri |

DOMESTIC WORKER EXPOSURE TRIP

JAN 20, 2012

| S.No. | Name |
|-------|----------|
| 1. | Swati |
| 2. | Sangeeta |
| 3. | Renu |
| 4. | Nandini |
| 5. | Malti |
| 6. | Ruma |
| 7. | Shivam |

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| 8. | Sheetal |
| 9. | Poonam |
| 10. | Kavita |
| 11. | Rajwati |
| 12. | Asha |
| 13. | Neeraj |
| 14. | Meena |
| 15. | Sonika |
| 16. | Pooja |
| 17. | Sona Devi |
| 18. | Asha |
| 19. | Soni |
| 20. | Swarup |
| 21. | Hemlata |
| 22. | Chano Devi |
| 23. | Satto Devi |
| 24. | Harishma |
| 25. | Rakhi |
| 26. | Sadhna |
| 27. | Rekha |
| 28. | Sheela |
| 29. | Anita |
| 30. | Vimlesh |
| 31. | Baby Rani |
| 32. | Sarita |

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|-----|-------------|
| 33. | Pooja |
| 34. | Rajwati |
| 35. | Harishna |
| 36. | Babita |
| 37. | Santosh |
| 38. | Rama |
| 39. | Reena |
| 40. | Vidya |
| 41. | Urmila |
| 42. | Dhanno |
| 43. | Pintu |
| 44. | Seema |
| 45. | Mukesh |
| 46. | Suman |
| 47. | Lalita |
| 48. | Seema |
| 49. | Roopher |
| 50. | Neelam |
| 51. | Reen kaur |
| 52. | Sona |
| 53. | Maya |
| 54. | Chandra |
| 55. | Bhagwati |
| 56. | Tej kaur |
| 57. | Shanti kaur |

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| 58. | Singaaro kaur |
| 59. | Tulsa |
| 60. | Lal pari |
| 61. | Kanchan |
| 62. | Gyanmati |
| 63. | Rajwati |
| 64. | Maya |
| 65. | Shanti |
| 66. | Poonam |
| 67. | Geeta |
| 68. | Indra |
| 69. | Meena |
| 70. | Kiran |
| 71. | Sunita |
| 72. | Tara Devi |
| 73. | Urmila |
| 74. | Geeta |
| 75. | Munni Devi |
| 76. | Nanhi |
| 77. | Dropati |
| 78. | Kamla kaur |
| 79. | Sadhna |
| 80. | Ram pyari |
| 81. | Rani |
| 82. | Asha |

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| 83. | Kiran |
| 84. | Shanti |
| 85. | Manju |
| 86. | Rekha |
| 87. | Meera |
| 88. | Pooja |
| 89. | Ratna |
| 90. | Maya |
| 91. | Shalma |
| 92. | Kamlesh |
| 93. | Champa |
| 94. | Sheela |

SAATHI CENTER
COMPUTER STUDENTS LIST
JAN TO JUNE - 2012

| S.No. | Name | Father's Name | Address |
|--------------|---------------|----------------------|----------------------------------|
| 1. | Ajay Kumar | Sh.Subhash Singh | 18/299 Kalyan Puri Delhi-110091 |
| 2. | Prem lata | Sh.Rajkumar | 9/73 TrilokPuri |
| 3. | Kanchan | Sh.Kaptan Singh | E-28,b-18-41/811,I.C Kalyan Puri |
| 4. | Rajesh kumar | Sh.Shyam Shsh | 11/468,Kalyan Puri Delhi-110091 |
| 5. | Sunil kumar | Sh. Chandra Gupta | 11/465,Kalyan Puri |
| 6. | Jitendra | Sh.Omprakash | 16/12 Kalyan Puri |
| 7. | Sunil Kumar | Sh.Chandrama Gupta | 11/465 Kalyan Puri |
| 8. | Rajesh kumar | Sh.Shyam Babu | 11/468 Kalyan Puri |
| 9. | Meenakshi | Sh.Hari Kisan | 15/121 Kalyan Puri |
| 10. | Kundan kumar | Sh.Baldev Gupta | 18/436 i.c. Kalyan Puri |
| 11. | Vishal Singh | Sh.Dharam Singh | 18/299 Kalyan Puri |
| 12. | Sunil Kumar | Sh.Mahavir Singh | 9/297 TrilokPuri |
| 13. | Shobha | Sh.Tapan | 9/74 TrilokPuri |
| 14. | Kamal kumar | Sh.Satendra Pal | 12/282 Kalyan Puri |
| 15. | Aakash | Sh.Pradeep | 20/177 Kalyan Puri |
| 16. | Anju | Sh.Raj Ballabh Das | B-18/86 I.C. Kalyan Puri |
| 17. | Kavita | Smt.Laxami | 1/446 TRILOKPURI |
| 18. | Heman kumar | Sh. Amarjeet | 1/338 trilpok Puri |
| 19. | Rakesh kumar | Shyam Babu | 4/81 TrilokPuri |
| 20. | Naresh | Sh.Sugan | 1/159 TrilokPuri |
| 21. | Sachin guptra | Sh.Ram Gupta | 15/137 Kalyan Puri |

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|-----|------------------|-----------------|--------------------|
| 22. | Mod. Azhar ahmad | Sh.Haseen Ahmad | 15/11 TrilokPuri |
| 23. | Vikas | Sh. Udaishankan | B-622 G.D |
| 24. | Rahul kumar | Sh.Ashok Kumar | 12/49 Kalyan Puri |
| 25. | Rohan | Sh.Sanjay | 12/147 Kalyan Puri |
| 26. | Rahul rawat | Sh.Ramnath | 1/480 TrilokPuri |
| 27. | Pinki | Sh.Sanjay | 12/236 Kalyan Puri |
| 28. | Dushant | Sh.Ram Singh | 9/28 TrilokPuri |
| 29. | Lalit kumar | Sh.Chand Kiran | D/47 kondali |
| 30. | Mod.Farouk | Md.Kamrudin | 9-A/45 TrilokPuri |
| 31. | Sachin | Sh.Ramesh | 19/218 Kalyan Puri |
| 32. | Lokesh kumar | Sh.Shashi Bhusa | 20/247 Kalyan Puri |
| 33. | Sachin kumar | Sh.Radhe Shyam | 15/174 Kalyan Puri |
| 34. | Ajay Kumar | Sh. Shyam Lal | 19/140 Kalyan Puri |

**SAATHI CENTRE
ENGLISH SPEAKING STUDENTS LIST
JAN TO JUNE- 2012**

| S.No. | Name | Father's Name | Address |
|--------------|------------------|----------------------|--|
| 1. | Nisha | Shri Mahek Singh | B-18/259 Indira Camp Kalyan Puri Delhi-91 |
| 2. | Jaya | Shri Hukum Chand | 18/131 Kalyan Puri Delhi-91 |
| 3. | Neeraj | Shri Sanjay Kumar | 12/140 Kalyan Puri Delhi-91 |
| 4. | Mrithunjay Kumar | Shri Gautam Singh | C-24 Harijan Basti, Gharoli Delhi |
| 5. | Kavita | Shri Jwala Prasad | E-87/87 Kalyan Puri Delhi-91 |
| 6. | Rajesh | Shri Ram Prasad | 2/331 Trilok Puri Delhi-91 |
| 7. | Abhilesh | Shri Ram Swarup | 2/331 Trilok Puri Delhi-91 |
| 8. | Chintan | Shri Jagdish | 16/405 Kalyan Puri Delhi-91 |
| 9. | Rohrash | Shri Dal Chand | B-1/60 Rajveer Colony Delhi |
| 10. | Sanjay Kumar | Shri Bheem Singh | B-2 Kondali Delhi |
| 11. | Pintu | Shri Surender Singh | B-144 Kondali Delhi |
| 12. | Shivam | Shri Hukum Singh | B-18 Indira Camp Delhi-91 |
| 13. | Akash Kumar | Shri Ram | Indra Vihar 106 Kora |
| 14. | Munesh | Shri Harish | 17/362 Kalyan Puri Delhi-91 |
| 15. | Hemant | Shri Rohtash | 18/145 Kalyan Puri Delhi-91 |
| 16. | Vijay Kumar | Shri Manak Chand | 3/497 Trilok Puri Delhi-91 |
| 17. | Kanchan | Shri Krishna Lal | 5/257 Trilok Puri Delhi-91 |
| 18. | Pankaj | Shri Narottam | E-29/B-18 Indira Camp Kalyan Puri Delhi-91 |
| 19. | Vandana | Shri Lekhraj | 21/47 Kalyan Puri Delhi-91 |
| 20. | Amit Kumr | Shri Subhash Chand | 18/293 Indira Camp Delhi-91 |
| 21. | Mukesh | Shri Ram Dheeraj | B-18/292 Kalyan Puri Delhi-91 |

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| 22. | Soni | Shri Amarpal Singh | 13/50-51 Klayan Puri Delhi-91 |
| 23. | Khusboo | Shri Shubash | 18/363 Indira Camp Kalyan Puri Delhi-91 |
| 24. | Annu | Shri Vishram | 12/363 Klayan Puri |
| 25. | Aakash Kumar | Shri Ram | Indira Vihar,106 Khora |
| 26. | Mohit Khan | Shri Dinesh | R.C 1626 New Ajnta Park G.B |
| 27. | Imam Khan | Shri Chaman Khan | B-353 Rajveer Colony Delhi |
| 28. | Bharat Singh | Shri Prabandh Sharma | |
| 29. | Shalu | Shri Man Singh | B-18/322 Kalyan Puri Delhi-91 |
| 30. | Rekha | Shri Sunder | 20/103 Kalyan puri Delhi-91 |
| 31. | Anju Saini | Shri Uma Shankar | 20/382 Kalyan Puri Delhi-91 |
| 32. | Sohit | Sh. Brijesh | 2/188 Trilok Puri Delhi-91 |
| 33. | Vishal | Sh. Dharam Singh | Jhuggi No.299 T.C Kalyan Puri Delhi-91 |
| 34. | Dinesh | Sh. Janak Singh | B-18/375 IC Kalyan Puri Delhi-91 |
| 35. | Shivam | Sh. Hukum Chand | B-18 Indra Camp Kalyan Puri Delhi-91 |
| 36. | Ajay Bagri | Sh. Mahesh | 33/421 Trilok Puri Delhi-91 |
| 37. | Amrik Singh | Sh. Buta Singh | 11/398 Kalyan Puri Delhi-91 |
| 38. | Arif | Sh. Mustkeem | 1/92 Khichri Pur Delhi-91 |
| 39. | Barkha | Sh. Om Prakash | 5/258 Trilok Puri Delhi-91 |
| 40. | Keshav | Sh. Shiv Dutt Prasad | 2/332,33 Trilok Puri Delhi-91 |
| 41. | Manjeet | | Village-Khoda U.P |
| 42. | Deepika | Sh. Om Veer Choudhary | H. No. 132 V-Khichri Pur Delhi-91 |
| 43. | Rakhi | Late Sh. Ravi Das | 12/9 Kalyan Puri Delhi-91 |
| 44. | Ravi Kant | | 34 Block Trilok Puri Delhi-91 |
| 45. | Kaalideen | Sh. Rakesh | 17/334 Jhuggi Camp Kalyan Puri Delhi-91 |
| 46. | Anita | Sh. Dharam Pal | 18/175 Kalyan Puri Delhi-91 |

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| 47. | Amrin | Sh. Md Sadik | 13/310 Kalyan Puri Delhi-91 |
| 48. | Neha | Sh. Shiv Dutt Prasad | 2/332,33 Trilok Puri Delhi-91 |

SAATHI CENTRE

ELECTRICIAN TRAINING PARTICIPANTS NAME

| S.No | Student's Name | Father's Name |
|-------------|-----------------------|---------------------------|
| 1. | Jaideep | Shri Jarnail Singh |
| 2. | Dharmender Kumar | Shri Hari Lal |
| 3. | Kundan Kumar | Shri Baldev Gupta |
| 4. | Rahul Kumar | Shri Satender Singh |
| 5. | Rajesh | Shri Ramswaroop |
| 6. | Deepak | Shri Gopal Singh |
| 7. | Chandan Singh | Shri karnail Singh |
| 8. | Vineet Sharma | Shri Rajender Singh |
| 9. | Mritynjay Kumar | Shri Gautam Singh |
| 10. | Sandeep Kumar | Shri Lalta Prasad |
| 11. | Gautam Kumar | Shri Dhram Veer |
| 12. | Ankit Kumar Jha | Shri Vinay Jha |
| 13. | Ashish Kumar Mishra | Shri Dilip Kumar Mishra |
| 14. | Manish | Shri Krishan Pal |
| 15. | Rahul Kumar | Shri Ashok Kumar |
| 16. | Akash Kaushik | Shri Suresh Chand Kaushik |
| 17. | Akshay Kumar | Shri Laxman |
| 18. | Neeraj Yadav | Shri Bahadur Yadav |
| 19. | Keshav | Shri Shiv Dutt |
| 20. | Vijay Kumar | Shri Chavilal |
| 21. | Jitendra | Shri Pooran Singh |
| 22. | Vishal | Shri Ajit Singh |
| 23. | Abilash | Shri Ram Swaroop |
| 24. | Deepak Sharwal | Shri J.K Sharwal |
| 25. | Ajay Kumar | Shri Moti Lal |
| 26. | Rohit Kumar | Shri Bishan |
| 27. | Hari Shankar Gupta | Shri Laxmi Narayan Gupta |
| 28. | Akshay Kumar | Shri Anil Kumar |
| 29. | Sarita | Shri Mani Ram |
| 30. | Akshay Kumar | Shri Rana Pratap |
| 31. | Mamta Kumari | Shri Umakant Paswan |
| 32. | Bimla Saxena | Shri Ram Singh Saxena |
| 33. | Manish Kumar | Shri Narender Singh |
| 34. | Sanju | Shri Mani Ram |
| 35. | Sandeep | Shri Nanku Ram |

LIFE SKILL WORKSHOP

10-11 Jan-2012

Venue-17 Block (BVK Kalyan Puri)

| S.No. | Name | Contact Number |
|-------|---------------|----------------|
| 1. | Pinky Kaur | 999971141 |
| 2. | Nikki | 9811447779 |
| 3. | Manju | 9811447779 |
| 4. | Preet Kaur | 7503320994 |
| 5. | Samrat | 9711482875 |
| 6. | Barkha | 9871008520 |
| 7. | Megha | 9958615815 |
| 8. | Kavita | 9711957051 |
| 9. | Kanchan | 7428645060 |
| 10. | Lalita | 8285741592 |
| 11. | Neelam | 9310939308 |
| 12. | Roma | 9717677269 |
| 13. | Rupal Gaur | 9891188678 |
| 14. | Amarjeet Kaur | 8800818295 |
| 15. | Suraj Kumar | 9971936616 |
| 16. | Akshay Kumar | 011-24562208 |
| 17. | Atul Kumar | 9990903292 |
| 18. | Sanjeev Kumar | 9311583587 |
| 19. | Virat | 9899473513 |
| 20. | Geeta | 9958027620 |

| | | |
|-----|--------------|------------|
| 21. | Kundan Kumar | 9650604990 |
| 22. | Padma | 9873284696 |
| 23. | Ankit | 9654008846 |
| 24. | Priya Soni | 9312517462 |
| 25. | Sagar | 9250061558 |
| 26. | Gautam | 9560380188 |
| 27. | Vikram | 7503574083 |
| 28. | Deepak | 9891527302 |
| 29. | Hariom | 9971496083 |
| 30. | Rahul Chand | 9871884619 |
| 31. | Rahul Kumar | 9911486963 |
| 32. | Akshay | 9910675655 |
| 33. | Anurag | 9868837169 |

RTI WORKSHOP

OCT-18-2011

Venue - Saathi Centre Kalyan Puri

| S.NO. | NAME | ADDRESS | PROBLEMS |
|-------|------------|-------------------------|-------------------------|
| 1. | Tara Devi | B-18/295 Indra Camp K.P | Caste Certificate |
| 2. | Puspa | B-18/160 Indra Camp K.P | Ration Card |
| 3. | Geeta | B-18/400 Indra Camp K.P | Ration Card |
| 4. | Saroj | B-18/326 Indra Camp K.P | Voter Card |
| 5. | Santosh | B-18/359 Indra Camp K.P | Caste Certificate |
| 6. | Lal pari | B-18/449 Indra Camp K.P | Caste Certificate |
| 7. | Risha | B-18/357 Indra Camp K.P | Voter Card |
| 8. | Indira | B-18/105 Indra Camp K.P | |
| 9. | Raj vati | B-18/318 Indra Camp K.P | Stolen Gas Cylinder |
| 10. | Rahul | B-18/351 Indra Camp K.P | Caste Certificate |
| 11. | Kiran | B-18/322 Indra Camp K.P | Ration Card Age Problem |
| 12. | Dropatdi | B-18/286 Indra Camp K.P | Name Change in R.Card |
| 13. | Meena | B-18/163 Indra Camp K.P | Caste Certificate |
| 14. | Raghpatri | B-18/85 Indra Camp K.P | Change Ration Shop |
| 15. | Lalsa devi | B-18/285 Indra Camp K.P | Caste Certificate |
| 16. | Sunita | B-18/388 Indra Camp K.P | Change Ration Shop |
| 17. | Ombati | B-18/83 Indra Camp K.P | Ration Card |

| | | | |
|-----|--------------|-------------------------|-------------------|
| 18. | Ansha | B-18/449 Indra Camp K.P | Voter Card |
| 19. | Sanjay | B-18/323 Indra Camp K.P | Ration Card |
| 20. | Shyam sunder | B-18/168 Indra Camp K.P | Public Toilet |
| 21. | Sonu kumar | B-18/258 Indra Camp K.P | Public Toilet |
| 22. | Giri raj | B-18/168 Indra Camp K.P | Caste Certificate |
| 23. | Anita | B-18/160 Indra Camp K.P | Caste Certificate |
| 24. | Krishna | B-18/375 Indra Camp K.P | Ration Card |
| 25. | Nirmla | B-18/105 Indra Camp K.P | Public Toilet |
| 26. | Komal | B-18/180 Indra Camp K.P | Public Toilet |
| 27. | Soniya | B-18/273 Indra Camp K.P | Public Toilet |
| 28. | Mamta | B-18/386 Indra Camp K.P | Public Toilet |
| 29. | Kiran | B-18/275 Indra Camp K.P | Public Toilet |
| 30. | Radha | B-18/412 Indra Camp K.P | Public Toilet |
| 31. | Lakshmi | B-18/626 Indra Camp K.P | Public Toilet |
| 32. | Lachi | B-18/854 Indra Camp K.P | Public Toilet |
| 33. | Geeta | B-18/356 Indra Camp K.P | Public Toilet |
| 34. | Sunita | B-18/299 Indra Camp K.P | Public Toilet |
| 35. | Maya | B-18/323 Indra Camp K.P | Public Toilet |
| 36. | Anju | B-18/125 Indra Camp K.P | Public Toilet |
| 37. | Usha | B-18/107 Indra Camp K.P | Public Toilet |
| 38. | Gauri | B-18/733 Indra Camp K.P | Public Toilet |
| 39. | Kanchan | B-18/328 Indra Camp K.P | Public Toilet |
| 40. | Mala | B-18/224 Indra Camp K.P | Public Toilet |
| 41. | Milni | B-18/209 Indra Camp K.P | Public Toilet |

RTI CAMP

FEB-10-2012

Venue – 11, 12 Block Kalyan Puri (Jhuggi)

| S.NO. | NAME | ADDRESS | PROBLEMS |
|-------|----------------|---------------------------------------|------------------------|
| 42. | Boby Singh | 11/133 Kalyan Puri | OBC |
| 43. | Jeet Singh | E-19-124, Block-11 Kalyan Puri | OBC |
| 44. | Surender Singh | HOUSE NO.3 11-12 BLOCK | RATION CARD |
| 45. | Bunty Singh | HOUSE NO.511-12 BLOCK KALYAN PURI | IDENTITY CARD |
| 46. | Salender Singh | HOUSE NO.E-96 11-12 BLOCK KALYAN PURI | IDENTITY CARD |
| 47. | Surjeet Singh | HOUSE NO. E-96 | RATION CARD/OBC |
| 48. | Lali Singh | HOUSE NO.112 | OBC |
| 49. | Prashan Singh | HOUSE NO.93 | RATION CARD |
| 50. | Bitu Singh | HOUSE NO.36 | BIRTH CET./RATION CARD |
| 51. | Krishan Kaur | HOUSE NO.93 | IDENTI./BIRTH CERTI. |
| 52. | Seema | 11/166 | BIRTH CERTIFICATE |
| 53. | Nainwanti | HOUSE NO.18 | RATION CARD/BITRH CER. |
| 54. | Ajeet Singh | 11-E-87 | DEATH CER. |
| 55. | Saraswati | 13/167 | RATION CARD |
| 56. | Meena Kaur | HOUSE NO.36 | OBC |
| 57. | Sharno Kaur | HOUSE NO. 10 | OBC |
| 58. | Vimla Kaur | HOUSE NO.107 | OBC/IDENTITY CARD |
| 59. | Ajay | HOUSE NO. 42 | OBC/IDENTITY CARD |
| 60. | Pratap Singh | HOUSE NO.130 | OBC/IDENTITY CARD |

| | | | |
|-----|---------------|---------------------------------|---------------------------|
| 61. | Ganga Ram | HOUSE NO.10 | RATION CARD |
| 62. | Fool Kaur | HOUSE NO.104 | OBC/RATION CARD |
| 63. | Pratap Singh | 11/72 | RATION CARD/IDENTITY CARD |
| 64. | Archana | HOUSE NO. 110 | BIRTH CER. |
| 65. | Ganga | HOUSE NO.113 | OBC |
| 66. | Ranjeet Singh | E-19,89 | RATION CARD |
| 67. | Gurmeet Singh | HOUSE NO. 105 | RATION CARD |
| 68. | Sheela Kaur | 20/454 | OBC |
| 69. | Shashi Kaur | 13/192 | OBC/BIRTH CER. |
| 70. | Singaro Kaur | E-19 HOUSE NO.86 | RATION CARD |
| 71. | Maluk Singh | HOUSE NO.22 | OBC |
| 72. | Mamta | 17/35 | SCHOLARSHIP |
| 73. | Ravi Kant | 30/73 | RATIN |
| 74. | Somdutt | 17/390 | RATION |
| 75. | Pinky Kaur | 13/341 | RATION |
| 76. | Gautam Kumar | 17/248 | CASTE CER. |
| 77. | Amir Khan | 14/252 | RATION |
| 78. | Bimla Saxena | 21/77 INDRA CAMP | RATIN |
| 79. | Ankit Kumar | 17/211 INDRA CAMP | CASTE CER. |
| 80. | Akshay Kumar | 17 BLOCK | RATION |
| 81. | Neeraj Yadav | 21/83 INDRA CAMP KALYAN PURI | RATION |

RTI WORKSHOP

NOV-15-16-2011

Venue - Saathi Centre Kalyan Puri

| S.NO. | NAME | ADDRESS |
|--------------|-------------|-------------------------|
| 82. | Rohan | 12/147 Kalyan Puri |
| 83. | Lal pari | B-8/449 Indra Camp |
| 84. | Aarti | B-18/156 Indra Camp K.P |
| 85. | Kiran | B-18/322 Indra Camp K.P |
| 86. | Savita | B-18/327 |
| 87. | Neha sharma | B-18/235 |
| 88. | Suchi | B-18/336 |
| 89. | Pratibha | B-18/172 |
| 90. | Laxmi | B-18/170 |
| 91. | Neeraj | B-18/318 |
| 92. | Manisha | B-18/496 |
| 93. | Pooja | B-18/317 |
| 94. | Swati | B-18/172 |
| 95. | Kavita | B-18/318 |
| 96. | Anita | B-18/391 |
| 97. | Sunil | B-18/382 |
| 98. | Lalita | B-18/376 |
| 99. | Preeti | B-18/399 |
| 100. | Sandeep | B-18/322 |
| 101. | Vishal | B-18/299 |
| 102. | Kanta | B-18/160 |

| | | |
|------|---------|----------|
| 103. | Pusha | B-18/375 |
| 104. | Krishan | B-18/375 |
| 105. | Ranjan | B-18/358 |

RTI WORKSHOP

JAN-17-18-2012

Venue – 17 Block (BVK) Kalyanpuri

| S.NO. | NAME | ADDRESS | CONTACT NUMBER |
|-------|---------------|-------------------------------|----------------|
| 106. | Nikki | 18/222 Kalyan Puri | 9811447779 |
| 107. | Pinki Kaur | 13/341 Kalyan Puri | 9999711941 |
| 108. | Sanju | 17/136 Kalyan Puri | 9013391274 |
| 109. | Mamta | 17/39 Kalyan Puri | 9013391274 |
| 110. | Bimla | 21/77 Kalyan Puri | 9953610357 |
| 111. | Gautam | 17/248 Kalyan Puri | 9560380188 |
| 112. | Deepak | 17/210 Kalyan Puri | 9891527302 |
| 113. | Samrat | 17/390 Kalyan Puri | 9711482875 |
| 114. | Sandeep Kumar | 17/212 Kalyan Puri | 9650836165 |
| 115. | Atul Kumar | 12/09 Kalyan Puri | 9990903292 |
| 116. | Akash | 21/10 Kalyan Puri | 9891568656 |
| 117. | Virat | 17/390 Kalyan Puri | 9899473513 |
| 118. | Anuj | 17/266 Kalyan Puri | 8802102901 |
| 119. | Sanjeev | 18/266 INDRA CAMP Kalyan Puri | 9891102852 |

| | | | |
|------|----------------|-------------------------------|------------|
| 120. | Rahul Gautam | 18/87 INDRA CAMP Kalyan Puri | 9968450895 |
| 121. | Amir Khan | 14/252 TRILOK PURI | 9990999560 |
| 122. | Anshul Sharma | 18/143 Kalyan Puri | 9958866704 |
| 123. | Ankit | 17/211 Kalyan Puri | 9654008846 |
| 124. | Aditi sharma | 18/143 Kalyan Puri | 9958866704 |
| 125. | Neeraj | 21/83 Kalyan Puri | 9971563604 |
| 126. | Kundan | 18/436 INDRA CAMP Kalyan Puri | 9650604990 |
| 127. | Akshay Kumar | 11/263 Kalyan Puri | 9910675655 |
| 128. | Jitendra | B/51 KONDALI | 9911622964 |
| 129. | Nitesh | 10/191 TRILOK PURI | 8285349720 |
| 130. | Amit Kumar | 18/303 Kalyan Puri | 9910102996 |
| 131. | Amit Gupta | 18/352 Kalyan Puri | 8802585749 |
| 132. | Aakash Kaushik | 2/421 TRILOK PURI | 8130158848 |
| 133. | Poonam | 9/77 TRILOK PURI | 9910257203 |
| 134. | Manish Kumar | 3/356 TRILOK PURI | 9990715839 |
| 135. | Vijay Kumar | 3/497 TRILOK PURI | 9717664322 |
| 136. | Mritunjay | C-24 OLD KONDALI | 9971570592 |

NUMBER OF CHILDREN ADMITTED IN SCHOOLS

| S. No | Name of The learner | Age | Male/ Female | Occupation of Mother | Enroll Ed in Which Class? | Name of the school |
|-------|---------------------|-----|-----------------|----------------------|---------------------------|--------------------------------|
| 1. | Pooja | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Kalyan Puri |
| 2. | Nilima | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Kalyan Puri |
| 3. | Amrita | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Kalyan Puri |
| 4. | Jyoti | 5 | F | Domestic Worker | 1 st | Govt. M.C.D School Kalyan Puri |
| 5. | Sadab | 5 | M | Domestic Worker | 1 st | Gargi Public School |
| 6. | Raju | 6 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 7. | Akbar | 5 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 8. | Ajmal | 5 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 9. | Shivam | 5 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 10. | Ajhar | 6 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 11. | Neha | 5 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 12. | Mohit | 5 | M | Domestic | 1 st | Govt. M.C.D School |

| | | | | | | |
|------------|---------|----|---|-----------------|-----------------|---|
| | | | | Worker | | Mandawali |
| 13. | Salma | 7 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 14. | Saaesta | 5 | F | Flower Seller | 1 st | Govt. M.C.D School Mandawali |
| 15. | Rohini | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 16. | Shivani | 5 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 17. | Kajo | 8 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 18. | Manisha | 7 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 19. | Kajal | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 20. | Anil | 11 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 21. | Bablu | 10 | M | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 22. | Nirmla | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 23. | Soniya | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 24. | Kavita | 6 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 25. | Payal | 5 | F | Domestic Worker | 1 st | Govt. M.C.D School Mandawali |
| 26. | Aklavya | 4 | M | Domestic Worker | Nursery | Eastern Delhi Public School Khichri pur |
| 27. | Aman | 7 | M | Domestic Worker | 1 st | R.S.B.V Kondali |

| | | | | | | |
|-----|---------------------|---|---|-----------------|-----------------|---|
| 28. | Riya | 5 | F | EWS | Nursery | Bharti Public School Phase-III |
| 29. | Priyanka | 5 | F | Helper | Nursery | Shivaji Vidya Mandir Khichri pur |
| 30. | Anuradha | 7 | F | Electrician | 1 st | R.S.K.B Kalyan Puri |
| 31. | Prem | 7 | M | Labour | 1 st | R.S.K.B Kalyan Puri |
| 32. | Nitesh Kumar Pandey | 7 | M | Domestic Worker | 1 st | R.S.K.B Kalyan Puri |
| 33. | Abhishek | 6 | M | Domestic Worker | Nursery | M.C.D School 12 Block Kalyan puri |
| 34. | Jatin | 6 | M | Helper | Nursery | Eastern Delhi Public School Khichri pur |
| 35. | Abhishek | 4 | M | Domestic Worker | Nursery | M.C.D School 12 Block Kalyan puri |
| 36. | Sumit | 7 | M | CD Vendor | 1 st | R.S.K.B Kalyan Puri |
| 37. | Ankit | 6 | M | Fruit Vendor | 1 st | M.C.D School 12 Block Kalyan puri |
| 38. | Sunil | 7 | M | Domestic Worker | 1 st | M.C.D School 12 Block Kalyan puri |

RTI PRESSURE GROUP

NAME OF THE GROUP "AHINSHA"

LOCATION: - 17 BLOCK KALYAN PURI DELHI-91

| S.No. | Name | Gender | Address | Contact No. |
|-------|--------------|--------|---|--------------|
| 1. | Ravi Kant | M | 30/73 Trilok Puri Delhi-91 | 9899018872 |
| 2. | Deepak Kumar | M | 17/210 Kalyan Puri Delhi-91 | 9891527302 |
| 3. | Ankit Kumar | M | 17/211, Indira Camp Kalyan Puri Delhi-91 | |
| 4. | Suraj Kumar | M | 12/292 Kalyan Puri Delhi-91 | 9911363412 |
| 5. | Anil | M | 17/112 Kalyan Puri Delhi-91 | 8800803821 |
| 6. | Samrat | M | 17/390 Kalyan Puri Delhi-91 | 9711482875 |
| 7. | Sanju | F | 17/136 Kalyan Puri Delhi-91 | 9013143644 |
| 8. | Kundan Kumar | M | B-18/436 Indira Camp Kalyan Puri Delhi-91 | 9650604990 |
| 9. | Mamta | F | 17/35 Kalyan Puri Delhi-91 | 9560028735 |
| 10. | Gautam | M | 17/248 Indira Camp Kalyan Puri Delhi-91 | 9560380188 |
| 11. | Akshay | M | H. No. 48 Street No. 1 | 011-24562208 |
| 12. | Bimla | F | 21/77 Indira Camp Kalyan Puri Delhi-91 | 9953610357 |
| 13. | Pinky Kaur | F | 13/341 Kalyan Puri Delhi-91 | 9999711941 |
| 14. | Suraj Kumar | M | 17/41 Indira Camp Kalyan Puri Delhi-91 | 9071936616 |
| 15. | Sarvan Kumar | M | E-29/252 A Block Kalyan Puri Delhi-91 | 8750897034 |
| 16. | Ankit Jha | M | 2/108 Trilok Puri Delhi-91 | 8285653996 |

DOMESTIC WORKERS PRESSURE GROUP

NAME OF THE GROUP “EKTA”

LOCATION: - 18 BLOCK KALYAN PURI DELHI-91

| S.No. | Name |
|-------|------------|
| 1. | Sheela |
| 2. | Maya |
| 3. | Phoolwati |
| 4. | Rajwati |
| 5. | Shanti |
| 6. | Somwati |
| 7. | Sarita |
| 8. | Geeta |
| 9. | Lalpari |
| 10. | Kiran |
| 11. | Geeta |
| 12. | Tara Devi |
| 13. | Ram Dulari |
| 14. | Meena |
| 15. | Pushpa |
| 16. | Sunita |
| 17. | Geeta |
| 18. | Rajwati |
| 19. | Parwati |
| 20. | Ramwati |
| 21. | Maya Devi |

| | |
|-----|-----------|
| 22. | Rani |
| 23. | Poonam |
| 24. | Shakuntla |
| 25. | Sheela |